

WE ARE HERE FOR THE LONG RUN: BUILDING TO LAST

Sustainability Report
HeidelbergCement Romania
2019

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# **Dr. Florian ALDEA**President - General Manager HeidelbergCement România

# Welcome message

More than 21 years have passed since we started working together for the sustainable development of Romania. A long and successful journey, which now faces a series of challenges that no one could have foreseen. However, recent global events and the times we all witness today, confirmed that there is a need for a long-term plan, showing us that sustained action and a common effort are needed to succeed, while also proving that no matter what obstacles we face, we are stronger together.

As industry leaders, we have the responsibility and ambition to be pioneers in our field, facilitating the transition to a new phase in which economic activity is closely linked to the current needs of society.

On our journey towards sustainable growth, we have set ambitious goals. Thus, the 2030 Sustainability Commitments, undertaken by the HeidelbergCement Group, have been adapted to local operations and now form the basis of our sustainability strategy for the coming years.

The following pages present the non-financial performance indicators related to our activity in 2019, providing details about the actions and measures we have taken to adhere to the principles of sustainable development.

Environmental protection is a priority for us, given our activity relies on natural resources. Thus, we are actively looking for ways to innovate, offering our customers sustainable products with low environmental impact and constantly investing in technologies and initiatives to streamline operational processes and reduce environmental impact. We have in place efficient and safe energy-recovery processes, turning waste into alternative fuels for the cement production process.

We continue to invest in equipment and technology in order to increase the rate of alternative fuels use, as this is one of the main solutions to reduce CO<sub>2</sub> emissions. We carefully monitor the emissions resulting from our activity, constantly measuring and recording our progress.

All the great work we have achieved the past year could not have been possible without a team of strong and responsible people, who are constantly looking to improve their skills. I would like to take this opportunity and thank the almost 1,000 employees in the HeildelbergCement Romania team for their hard work and involvement.

We are living some of the most difficult times ever. We all had and will have to make sacrifices to reduce the long-term impact caused by the COVID-19 pandemic. This has been an important lesson that taught us more than everything, that we constantly need to adapt to this ever-changing world.

Being aware that only together we can grow and evolve, we want to continue to be a good neighbor to our communities, contributing to local development and seeking to support community projects that bring visible long-term results.

Thus, in 2019 we supported over 100 projects, investing more than 3.5 million lei in programs for our communities, in areas such as education, health, sports and environmental protection.

We will continue to support society's accelerated progress, both through our products that help build the homes and buildings that house people and the roads that bring them together, as well as through the way we operate - with care for everything that surrounds us, guided by the idea that long-term economic growth can be equal to a responsible business model.

In the following pages you will find the steps we have taken so far, along with the promise that this is just the beginning. We are and will be *here, for the long run, building to last*.



# **ABOUT THE REPORT**

This is the fifth sustainability report of HeidelbergCement Romania.

The report presents the non-financial performance indicators related to our activity during 01.01.2019-31.12.2019 and was prepared in accordance with the requirements of Directive 2014/95/EU and the Order of the Ministry of Public Finance no. 3456/2018.

The report was prepared following the methodology described by the Global Reporting Initiatives (GRI) Standards and meets the requirements of the Core option. The report includes information presenting the economic, social and environmental performance of HeidelbergCement Romania S.A. ("HeidelbergCement Romania", "Company"). For a better understanding of the context in which we operate, where relevant, information on the operations of the HeidelbergCement Group was also included.

The material topics underlying the reporting process were determined following a materiality process carried out in previous years and updated as a result of stakeholder consultation meetings.

The information presented in this report has not been subject to external verification

Throughout the reporting process, the HeidelbergCement Romania team was supported by The CSR Agency consultants.

For questions, suggestions or notifications regarding this report, you can contact us at:

#### Bogdan Arnăutu

Communications Manager bogdan.arnautu@heidelbergcement.ro

- HeidelbergCement Romania Headquarters 1A Bucureşti-Ploieşti Road Bucharest Business Park, building C2 013681 Bucharest, Romania
- Tel: +40 21 311 59 76

+40 21 311 59 75

Fax: +40 21 311 59 74

+40 21 311 59 73

- heidelbergcement@heidelbergcement.ro
- www.heidelbergcement.ro



# ABOUT OUR COMPANY



# HEIDELBERGCEMENT GROUP

Founded in 1873 in Germany, HeidelbergCement is active in Central and Eastern Europe since 1989. Globally, HeidelbergCement is one of the world's largest building materials companies, operating on 5 continents.

Our products are therefore found across the world and contribute to building the future. Concrete, aggregates and all the other products in our portfolio help create homes, buildings and the infrastructure necessary to meet the needs of our ever-changing and ever-evolving society.



>55,000

employees work in

135

CEMENT PLANTS

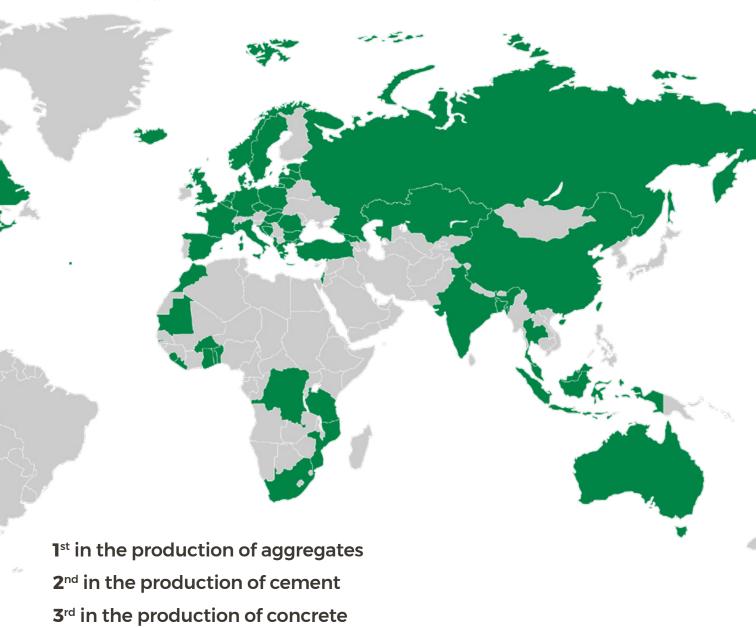
and other 20 plants operated as joint ventures

600

QUARRIES AND BALLASTS PITS

1,460

READY-MIXED CONCRETE PLANTS





# HeidelbergCement in Romania

**3**CEMENT PLANTS

READY-MIXED CONCRETE PLANTS

**7**QUARRIES

5
BALLAST PITS

HeidelbergCement has been present in Romania for over 21 years, and alongside our partners we contribute to the long-term economic growth of the country: directly - through the products we offer - and indirectly, through the long-term projects we develop in the communities where we operate.

In 2019, our activity was carried out in three cement plants located in Taşca, Fieni and Chişcădaga, 21 readymixed concrete plants, 7 quarries and 5 ballast pits. We produce and sell cement various types of concrete (road construction high-strength cement, for hydrotechnical construction, for general construction works), as well as quarry and gravel aggregates.

Additional information about the HeidelbergCement products can be found **here.** 

In 2019, HeidelbergCement Group owned three more companies\* in Romania:

- Carpat Cementrans L.T.D. cement transport
- Carpat Beton Servicii Pompe L.T.D. concrete transport and pumping
- Recyfuel L.T.D.
   pre-treatment and delivery of waste for energy recovery in cement plants

\*Starting April 1st, 2020, Carpat Cemtrans LLD, Carpat Beton Servicii Pompe LTD and Recycfuel LTD ended their activity following a merger with HeidelbergCement Romania.



#### **RAW MATERIALS**

Extracted from our own quarries



# SUPPORT FROM SUPPLIERS

- Energy
- Logistics
- Maintenance
- Services



#### PRODUCTION

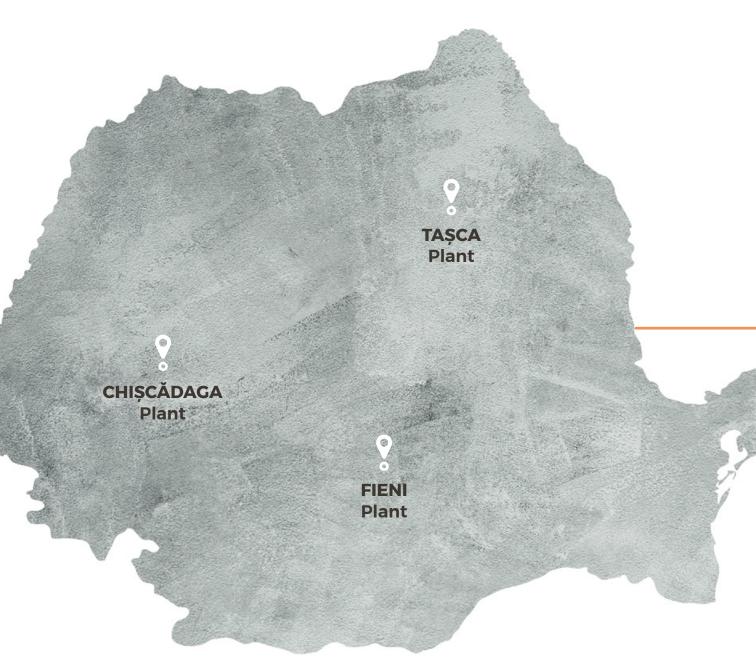
- CementConcrete
- Aggregates



#### **CLIENTS**

- Infrastructure projects
- Commercial projects
- Private sector clients









#### AT THE CORE OF OUR SUSTAINABILITY STRATEGY

WE ADHERE TO AND IMPLEMENT THE **10 PRINCIPLES**OF THE UNITED NATIONS GLOBAL COMPACT

WE SUPPORT THE 17 SUSTAINABLE DEVELOPMENT GOALS

# 2030 SUSTAINABILITY COMMITMENTS

- We promote economic performance and innovation
- We ensure compliance and encourage transparency
- We promote excellence in occupational health and safety
- We support the transition to circular economy
- We are a good neighbour to our communities
- We reduce our environmental impact





# **OUR LONG-TERM COMMITMENT TO THE ENVIRONMENT**

> € 48,000,000

BIO 34.6% alternative fuels rate

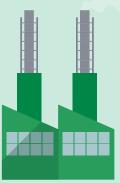
total environmental investment

(for the update of the three divisions - cement, concrete and aggregates)

decrease of energy intensity

5.5%

decrease of direct emissions intensity



# **OUR LONG-TERM COMMITMENT TO OUR TEAM**

# Participant IN THE DIVERSITY CHARTER



**25** 

young people attended a two-day course, part of the educational programme "Start pentru o carieră BETON" (Start for a SOLID career)



work related accidents

# **OUR LONG-TERM COMMITMENT TO THE LOCAL COMMUNITIES**

>800

local supplier expediture

> 91.6%

local suppliers

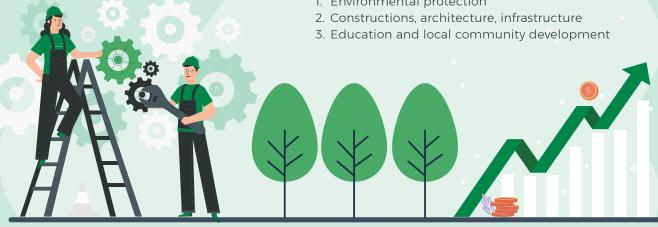
>3.5

total community investment

projects supported

#### COMMUNITY INVESTMENT - 3 KEY DIRECTIONS

1. Environmental protection



Environmental assessment for assessment for

suppliers



# **ECONOMIC PERFORMANCE**

The impact that HeidelbergCement has in Romania is manifested both directly (through the jobs it creates and supports, contributions to the state budget and investments made), and indirectly, through contributions to the entire value chain (suppliers and customers). We constantly invest for the sustainable growth of the company.

Starting 1998, the total environmental investment for the modernisation of the three divisions - cement, concrete and aggregates - amounts to over 48 million euro, while over 493.5 million represent contributions to state budget (taxes and duties).

For us, investments have always been a priority, both for business growth and sustainable development.

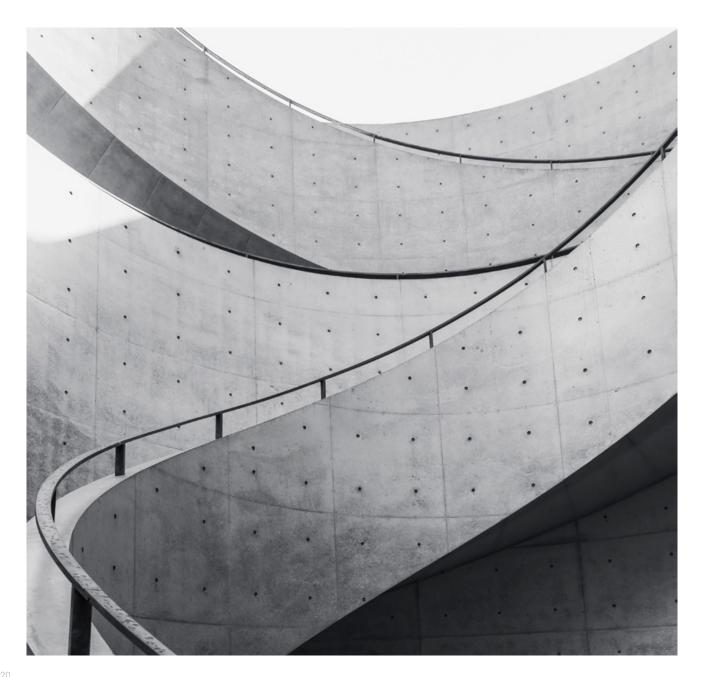


(lei)

	2017	2018	2019
BALANCE SHEET INDICATORS			
FIXED ASSETS - TOTAL	660,267,059	611,759,448	567,979,536
CURRENT ASSETS - TOTAL, of which	700,270,429	779,132,728	940,855,660
INVENTORIES (raw materials, materials, work in progress, semi-finished products, finished products, goods, etc.)	180,859,879	193,334,709	189,517,608
CLAIMS	508,712,078	577,008,718	742,410,158
CASH AND BANK ACCOUNTS	1,543,357	2,288,597	3,078,976
ACCRUED EXPENSES	8,638,939	3,267,709	2,015,324
LIABILITIES	174,162,652	174,204,944	197,151,792
DEFERRED REVENUE	33,313,110	30,882,665	27,839,832
PROVISIONS	44,911,901	47,870,535	59,122,489
CAPITAL - TOTAL, of which	1,116,788,764	1,141,201,741	1,226,736,407
SUBSCRIBED PAID-IN SHARE CAPITAL	283,556,000	283,556,000	283,556,000
STATE-OWNED EQUITY PLUS ASSETS	-	-	-
PROFIT AND LOSS ACCOUNT INDICATORS			
NET TURNOVER	890,530,183	945,678,277	1,194,638,962
TOTAL REVENUE	872,556,749	946,508,177	1,208,403,609
TOTAL EXPENSES	707,551,872	753,588,539	913,833,187
GROSS PROFIT OR LOSS			
PROFIT	165,004,877	192,919,638	294,570,422
LOSS	0	0	0
NET PROFIT OR LOSS (FINANCIAL YEAR)			
PROFIT	135,335,239	159,748,216	245,282,881
LOSS	0	0	0

THE INFORMATION PRESENTED IS NOT AS DETAILED AS REQUIRED BY THE STANDARD DUE TO THE FACT THAT IT REPRESENTS CONFIDENTIAL INFORMATION, AND ITS DISCLOSURE COULD GENERATE A COMPETITIVE DISADVANTAGE.





# CORPORATE GOVERNANCE

### **EXECUTIVE MANAGEMENT**

The company is managed by a General Manager, who is at the same time Chairman of the Board of Directors.

The Board of Directors has two other members and meets once every three months.

#### FLORIAN ALDEA

POSITION

Chairman-General Manager

NATIONALITY

Romanian

#### **ERNEST JELITO**

POSITION

Non-executive administrator

NATIONALITY

Polish

#### **CHRISTIAN MIKLI**

POSITION

Non-executive administrator

NATIONALITY

German

The role of the Board of Directors is supported by the Executive Committee (EXCOM) that meets monthly.

#### MIHAELA TRĂISTARU

POSITION

**RMC Director** 

NATIONALITY

Romanian

#### CLAUDIU ORBECI

POSITION

Aggregates Director

NATIONALITY

Romanian

#### CRISTIAN VOINIȚCHI

POSITION

Technical Director -Cement Division

NATIONALITY

Romanian

#### **MANOLE POPA**

POSITION

Legal Director

NATIONALITY

Romanian

#### **SORIN TRIFA**

POSITION

Financial and Human Resources Director

NATIONALITY

Romanian

#### **ADRIAN GREAVU**

POSITION

Cement Sales Director

NATIONALITY

Romanian

#### **MARIUS LUPA**

POSITION

Tasca Cement Plant

Director

NATIONALITY

Romanian

#### GABRIEL ROTARU

POSITION

Chișcădaga Cement Plant Director

NATIONALITY

Romanian

#### **FLORENTIN GHICA**

POSITION

**Purchasing Director** 

NATIONALITY

Romanian

#### BOGDAN ARNĂUTU

POSITION

Communications

Manager

NATIONALITY

Romanian

HeidelbergCement Romania is a member of the German Group Heidelberg Cement AG (shareholder 100%).



## ETHICS AND RESPONSIBILITY

We, at the HeidelbergCement Group have signed the United Nations Global Compact and are committed to follow and integrate into all our activities the 10 principles that define a company's corporate social responsibility towards respect for human rights, work standards, environmental protection and anti-corruption.

All these elements are essential parts of our business model, deeply rooted in our strategy and organisational culture.

#### **ANTI-CORRUPTION**

The company has zero-tolerance to any acts or behaviours that could lead to corruption incidents. All our relationships with our suppliers, customers and government authorities are based on transparency, fairness and compliance with applicable laws and regulations.

The anti-corruption policy and the behaviour we expect from all our employees are described in the company's Internal Regulation Guide. In addition, all employees must know and comply with the provisions of the Anti-Corruption Guide, published and permanently available on the company's intranet.

Any violation or practice that does not comply with the provisions of the Anti-Corruption Guide must be reported immediately to the direct manager, the compliance officer, the Legal Department, the manager of another relevant department/unit or by using the complaints and grievances **SpeakUp** phone line.

The reporting channel is available for our business partners as well, should they consider that an employee has not acted properly.

In 2019, 3 complaints were received from employees, on issues related to the work environment, but the investigations proved to be unfounded.

# IN 2019,

15 EMPLOYEES FROM THE
PURCHASING DEPARTMENT HAVE
BEEN TRAINED INTERNALLY WITH
REGARDS TO THE ANTI-CORRUPTION
POLICY. ALSO, ANOTHER 228
EMPLOYEES HAVE ATTENDED AND
COMPLETED THE ONLINE COURSE
APPLICABLE AT THE ENTIRE GROUP
LEVEL, CORRUPTION PREVENTION AT
HEIDELBERGGEMENT.

All employees whose activity may result in acts of corruption are regularly informed and trained about the Anti-Corruption Guide. All training activities are carried out through internal and external training programs, specialised internal meetings or e-learning modules. The intervals between training sessions do not exceed two years.

In addition, all employees with an email address were informed of the policies and procedures applicable to the organisation regarding anti-corruption.

#### In 2019:

- there were no confirmed incidents of corruption;
- there were no confirmed incidents of corruption involving the company's employees, leading to their dismissal or disciplinary action;
- there were no confirmed incidents of corruption leading to termination of contractual relations with business partners;
- there were no legal actions against the company or its employees relating acts of corruption.

#### CONFLICT OF INTEREST

According to the Internal Regulation Guide, conflict of interest is defined as a situation or circumstance in which the personal interest, direct or indirect, of an employee (family, professional or of any other nature) influences or may influence the performance of their duties impartially and objectively.

Thus, all our employees are required to know and comply with the provisions of the Policy on the management and avoidance of conflicts of interest, published on the Company's intranet, and to:

- (a) request support from representatives of the Human Resources Department, where further clarification is required;
- (b) immediately communicate any potential situation of conflict of interest;
- c) seek the company's support to eliminate its own involvement surrounding decision-making in which their objectivity may be affected by personal interests or relationships;
- d) maintain impartial relationships with customers and suppliers and act only in the best interests of the company;
- (e) not be employed or hold a management or other function with suppliers, customers or competitors;
- (f) not use their position within the company for personal benefit:

- g) not carry out collateral activities during working hours or use the company's asset for personal interest (information, equipment, materials, cars, machinery, software, etc.);
- (h) avoid engaging in actions from which they may obtain an unfair benefit due to the information obtained as a result of the activity they carry out;
- (i) not seek to obtain or accept any unfair benefit (including loans or guarantees for personal obligations) that are not accessible to the general public and could influence the way in which the duties or responsibilities of the service are carried out;
- j) not accept gifts from partners of the company unless they have a financial value of less than EUR 50. The exception does not apply if gifts are made frequently;
- (k) maintain impartial relations with the company's employees in the performance of their duties;
- I) not recruit members of their family into the coordinated structure.

IN 2019, THERE WERE NO REGISTERED REFERRALS OR COMPLAINTS ON THE COMPANY'S CHANNELS REGARDING CONFLICT OF INTERESTS.



#### COMPLIANCE WITH THE COMPETITION LAW

The company's pro-competitive mission is based on the fundamental premise of the legislation in force, according to which competition produces the best products and services at the lowest prices, encourages efficiency and innovation and strengthens the economy as a whole. Competition restrictions have a negative impact across the entire value chain, from consumers to employees and suppliers.

HeidelbergCement Romania has a strict policy regarding compliance with the competition law, and the company does not in any way tolerate the violation of this legislation by its employees or business partners. We support honest competition in the market and act on this belief.

A compliance programme is implemented throughout the company, and our employees are trained annually to strictly comply with the competition policy. At the same time, we expect our business partners to share and respect our commitment to integrity and compliance with competition law.

BETWEEN DECEMBER 2018 AND DECEMBER 2019, 193 EMPLOYEES OF HEIDELBERGCEMENT ROMANIA COMPLETED THE ONLINE COURSE ON COMPETITION LAW.

As part of the compliance programme, we train our employees on competition rules and guide them so as to avoid any restrictive agreements or practices of competition in their activities and in contacts with competitors. The programme also defines the measures to be taken when the company's employees discover that an agreement or practice in which HeidelbergCement Romania takes part may violate the competition rules.

Any employee who knowingly violates, disposes of, or allows a subordinate to violate the law or the organisation's policy on competition is subject to disciplinary action.

It is strictly forbidden to take part in agreements or cartels with competitors on joint pricing, participation in rigged tenders or offers, imposition of restrictions or production quotas, division of markets by assigning customers or suppliers or any other situation which would jeopardise free competition. In addition, for clarity and a coherent business-wide approach, the Competition Guide has been developed and communicated to all employees.

Employees are required to:

- (a) know and comply with the provisions of the Competition Guide:
- b) attend training sessions organised by the company;
- c) refrain from any action that would violate competition law or the rules of the Competition Guide;
- d) seek the opinion of the Legal Department whenever they are not sure whether a particular conduct is compliant with competition law or the provisions of the Guide;
- e) report hierarchically any suspicious event or conduct.

IN 2019, THERE WERE NO REGISTERED LEGAL ACTIONS AGAINST THE COMPANY (IN PROGRESS OR FINALISED) REGARDING INCIDENTS OF VIOLATION OF COMPETITION OR ANTITRUST LAW.

In May 2019, the Competition Council completed a sectoral investigation into the Romanian cement production and trade market, launched in 2016. The study analysed the structure and operating mechanisms of the sector, aiming to identify possible competitive issues. The final report of the investigation into the cement production and trade market can be found on the institution's website: www.consiliulconcurentei.ro.

Following these findings, the Competition Council launched, in October 2018, an investigation into a possible anti-competitive agreement between Holcim Romania, CRH Romania and HeidelbergCement Romania, carried out by dividing the Romanian cement production and trade market, from the perspective of market shares and/or products offered on the market, limiting or controlling production, marketing, technical development or investment, correlated with the possible coordination of the pricing policy of the companies involved. The company fully cooperated with the representatives of the Competition Council during the investigation. At the time of publication of this report, the investigation is still ongoing.

#### PERSONAL DATA PROTECTION

Personal data is collected, stored, and processed by the company in accordance with the applicable legal provisions. The organisation's policy on the personal data protection, as well as all information for our partners, is available on the company's website under the **Data Protection section**.

IN 2019, THERE WERE NO REGISTERED COMPLAINTS FROM THIRD PARTIES OR CONTROL BODIES REGARDING BREACHING THE PERSONAL DATA PROTECTION REGULATION. IN ADDITION, THE COMPANY HAS NOT REGISTERED PERSONAL DATA LEAKAGE, LOSS, OR THEFT.

#### COMPLIANCE WITH LEGISLATIVE REGULATIONS

Through the Code of Professional Conduct and the Leadership principles, we have made a firm commitment throughout the company, to comply with the applicable law. We are also committed to respecting global values and standards, such as the United Nations Universal Declaration of Human Rights, the OECD (Organisation for Economic Co-operation and Development) Guidelines for Multinational Enterprises, and the ILO (International Labour Organisation) Declaration on Fundamental Principles and Rights at Work. The framework supporting the achievement of all these

commitments is established by the Compliance Policy. Within HeidelbergCement Romania S.A., the responsibility for compliance and adoption of legally and ethically correct conduct lies with the General Manager, who has appointed a Compliance Officer, at the entire company level. The Compliance Officer is responsible for the development, implementation and continuous monitoring of the organisation's compliance activity. The Compliance Officer reports directly to the General Manager and to the Group's Compliance Department.

#### **HEIDELBERG**CEMENT

In addition, a Compliance Committee composed of the General Manager, the Legal Director, the Human Resources Manager, and the Compliance Officer operates within the company. The Committee meets once a year and examines the following topics:

- The main aspects of compliance within HeidelbergCement Romania;
- Annual report on compliance incidents and how to manage them;
- Actions, measures, policies to be implemented or developed to ensure continuous improvement.

IN 2019, THE COMPANY DID NOT RECEIVE FINES OR NON-FINANCIAL SANCTIONS FOR NON-COMPLIANCE WITH SOCIAL AND ECONOMIC LAW AND/OR REGULATIONS.

Despite rigorous management and constant investment to protect the environment and comply with the legislation in force, in 2019 the company received a fine of 50,000 lei, from the National Environmental Guard, for its operations at the Chişcădaga Cement plant (on the implementation of QAL 2, the quality assurance procedure of the emission monitoring system, according to the European standard SR EN 14181/2015, demonstrating the quality of pollutant emission measurements).

#### 493 EMPLOYEES COMPLETED THE ONLINE COURSE ON COMPLIANCE IN 2019.



#### **RISK MANAGEMENT**

Risk identification, understanding, and systematic evaluation and reduction are the responsibility of the Board of Directors and a key task for all managers in the company, regardless of the department they manage. Within the HeidelbergCement Group, the operational management in each country and the Group's central departments are directly responsible for verifying and observing risk opportunities at an early stage.

The Board of Directors has the obligation to create and supervise an internal risk management system. The Board of Directors, together with the Audit Committee, regularly assesses the efficiency of the risk management system, developed based on financial resources, operational planning and strategy created by the Board of Directors.

#### RISK MANAGEMENT PROCESS

In order to optimise risk management, a programme describing the entire risk management process is used within the Group. It provides an overview of the entire structure of the company and helps assign responsibilities at local level. Thanks to standardised assessment plans, risks are recorded and can be analysed over time, together with the proposed measures. Thus, the data can be consolidated on time, flexibly analysed and described using standardised risk reporting methods.

#### RISK IDENTIFICATION AND ASSESSMENT

The risk identification process is carried out regularly by country-level management and those responsible at global level. The operational planning cycle is used as the base period for probability forecasts. In addition to quantifying the risks over a twelve - month period, new risks and risks already known with medium or long-term potential must be reported. The impact generated on several key parameters – operations, net profit, cash flow – is used as a reference to assess potential damage.

There are also risks that have no direct financial impact but can affect the company's reputation or strategy. If the risk cannot be calculated directly, the damage is assessed using qualitative criteria, for example: risks that may pose a threat to the Group's existence.

Regular risk identification is followed-up by ad hoc risk reporting in the event of serious risks or sudden damage. These may occur mainly due to political events, changes in financial markets or natural disasters.

The analysis results are presented quarterly to the Board of Directors, ensuring continuous and structured risk monitoring. Regular management meetings provide a platform where the Board of Directors can discuss with responsible managers and thus plan appropriate measures to manage the risks.

In addition, there is an Internal Audit Department at Group level, which evaluates risk management to increase risk awareness. As part of the internal audit, in accordance with legal requirements, the auditor also evaluates the risk management system to determine whether the system can identify problems that threaten the Group's existence at an early stage. The Board of Directors also regularly informs the Supervisory Board and the Audit Committee of the risk situation. More information about the Risk Management System and the integrated group-wide approach can be read in the HeidelbergCement Annual Report on pages 63-73.

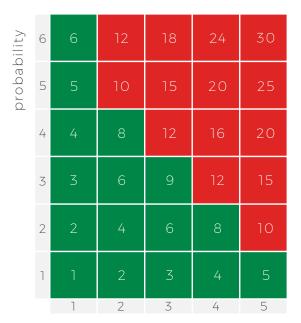
The report is available here.



#### RISKS AND OPPORTUNITIES SPECIFIC TO THE LOCAL CONTEXT

Locally, according to internal procedures, risks and opportunities are identified in accordance with the standards and regulations that the company complies with. These are detailed in the *Risk and Opportunity Identification Sheets for the organisation's context, compliance requirements, needs and expectations of relevant workers and stakeholders.* Each sheet includes information on determinants/process, identified risk, probability, impact, risk level, risk treatment actions, opportunities, and monitoring.

Each identified risk is assessed from two perspectives: probability (scale 1 to 6) and impact (scale 1 to 5). The risk level is determined by multiplying the probability factor with the impact factor



impact

The risk level calculation grid, according to SR EN ISO 9001:2015, SR EN ISO 14001:2015, SA 8000:2014, SR ISO 45001:2018

#### probability

- 1 extremely rare (>3 years)
- 2 very rare (2-3 years)
- 3 rare (1-2 years)
- 4 uncommon (6 month-1 year)
- 5 common (1-6 months)
- 6 very common (<1 month)

#### impact

- 1 insignificant (negligible impact)
- 2 minor (can only have an impact within the organisation)
- 3 moderate (impact that may affect the quality of the products/ services, VLE overruns, injuries, penalties from the authorities)
- 4 major (major financial or image losses, pollution accidents that can affect neighbourhoods, disability, occupational diseases)
- 5 critical (activity may stop, death)

Risks with a level greater than or equal to 10 are addressed in "Action Plans to address risks and opportunities in the context of organisation, relevant stakeholders, and compliance requirements".

## OHS ACTION PLAN ACCORDING TO SA 8000:2014

NO.	IDENTIFIED RISK	RISK LEVEL	ACTIONS TO MINIMISE RISK
	Omitting the elaboration/updating of	changes are made 12	Keep records of OHS instructions
1	instructions when changes are made in the activities carried out		Ensure an effective communication process on changes in the activities carried out Periodic analysis and OHS instructions updating
2	Non-compliance by suppliers/ subcontractors with social responsibility provisions	12	Communication to suppliers/subcontractors of the code of conduct regarding the principles of social responsibility
			Training of contracted employees prior to the start and during the work
			Periodic monitoring of suppliers (checks, audits)

NO.	OPPORTUNITY	ACTIONS TO CAPITALISE ON THE OPPORTUNITY
1	Improve the performance of the organisation's processes	Ensure open dialogue between the parties (employer and workers) to improve working conditions
		Awareness of social responsibility principles for employees and contractors
		Alignment of management system documentation for processes integration of companies acquired by fusion





## ACTION PLAN ACCORDING TO SR ISO 45001:2018

NO.	IDENTIFIED RISK	RISK LEVEL	ACTIONS TO MINIMISE RISK
EXTERNAL FA	CTORS		
1	Negative impact on the health and safety of workers affecting the organisation's activity in the event of force majeure (fires, wars, explosions, major technical failures/accidents, government or other authority restrictions, pandemic, epidemic)	10	Establish actions to mitigate, as far as possible, the negative impact on the health and safety of workers and the organisation's processes
		16	Training and awareness of contractor workers
2	Contractors' non-compliance with contractual OHS obligations		Monitor contractors' activity by carrying out OHS verification and controls
			Evaluation of contractors' OHS performance
3	The occurrence of emergency situations in the vicinity of the workplace, which are not under the control of the organisation and may cause occupational accidents or illness	12	Identify potential emergency situations, considering both the organisation's locations and neighbourhoods and thus establishing appropriate management and treatment plans
INTERNAL FAC	CTORS		
4	Deficiencies in hazard identification and work-related risk assessment	16	Periodic analysis of work-related hazards and risks by assessment teams
	Introducing additional hazards and risks by contractors. Outsourced processes with an impact on the OHS management system of the organisation or other stakeholders	12	Define OHS criteria in the selection and evaluation of contractors
-			Monitor contractors' compliance with provision of OHS contracts, conventions and protocols
5			Training and awareness of contracting workers when entering the site and during their activity
			Identify and assess risks and opportunities for outsourced processes
6	Inadequate analysis and management of OHS incidents/non-compliances	12	Analysis of incidents/non-compliances and their causes by functions operating in areas where they have been identified Assessing the effectiveness of the actions taken

NO.	OPPORTUNITIES	ACTIONS TO CAPITALISE ON THE OPPORTUNITY		
EXTERNAL F	EXTERNAL FACTORS			
1	Improve the company's image	Actions to promote OHS performance by organising events dedicated to occupational health and safety (e.g., OHS week)		
INTERNAL FA	ACTORS			
	Increase the performance of the OHS	Provide mechanisms for employee participation and consultation		
2	management system by workers' contribution to the growth of a healthy and safe job	Analyse the needs and expectations of workers and consideration of the relevant ones		
_	Increase safety in the workplace by defining and	Clearly defined responsibilities in job descriptions and communication to workers		
3	clearly delimiting the responsibilities	Maintain documented information on assuming responsibilities (signing of job descriptions by workers)		
4	Increase OHS management system performance by workers' contribution to create a safe and healthy workplace, including the investigation of incidents	Provide mechanisms for employee participation and consultation in the investigation of incidents		
5	Minimise the risk level of occupational injury and illness	Periodic analysis of OHS hazards and risks and identification of new hazards due to changes in processes/activities/equipment		
		Compliance with OHS controls hierarchy		
	Avoid sanctions from authorities and regulators	Compliance with applicable OHS legal requirements		
6		Assessment of compliance with applicable legal requirements		
7	Increase productivity and safety in the workplace using trained and competent personnel	Provide training programmes		
8	Minimise the negative impact of changes on the OHS management system	Plan change management actions		
9	Take prompt action and limit losses in the event of real emergencies	Identify possible emergency situations		
		Plan and conduct emergency situations simulation exercises		
10	Take prompt action and limit losses in the event of incidents	Inform workers of incident alerts within the Group		
11	Improve the performance of the company's processes	Alignment of management system documentation for processes integration of companies acquired by fusion		









## ACTION PLAN ACCORDING TO SR EN ISO 14001:2015

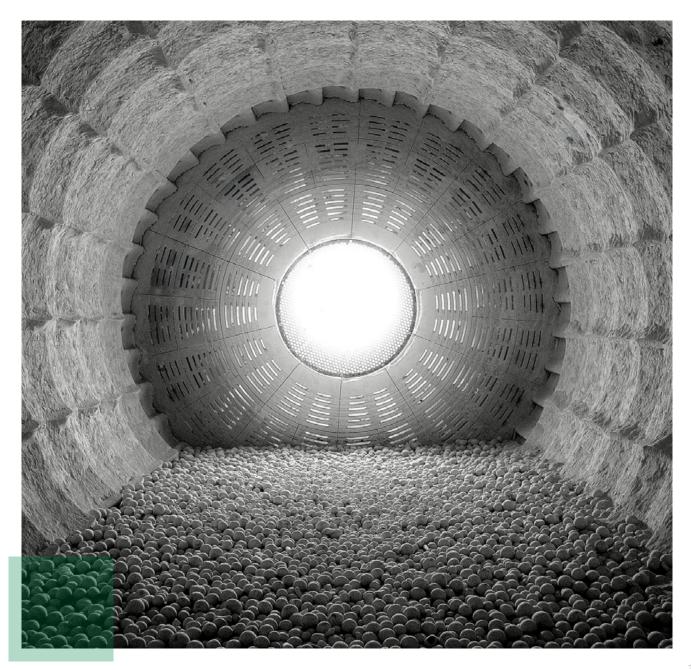
NO.	IDENTIFIED RISK	RISK LEVEL	ACTIONS TO MINIMISE RISK
EXTERN	AL FACTORS		
1	The implementation of new EU Regulatory Directives	12	Adapt OHS documents to new requirements
2	Failure to comply with the requirements of national law and applicable EU Directives in the field of environmental protection	12	Define measures to comply with the requirements
3	Occurrence of a situation of force majeure affecting the activity of the organisation (fires, wars, explosions, malfunctions/major technical accidents, government or other authority restrictions, pandemic, epidemic)	10	Define actions to mitigate, as far as possible, the negative impact on the environment and on the processes of the organisation  Limitation of activity and preservation of equipment Use online communication platforms
4	Complaints from neighbourhoods/local community	16	Meet compliance requirements Effective and transparent communication with local neighbourhoods/community on relevant environmental issues to identify their needs and expectations Effective handling of allegations/complaints
-	Difficulties in procuring/using alternative	12	Identify multiple sources/types of alternative materials/fuel
5	sources of materials/fuel		Conduct studies/tests before use in current production
6	Mismanagement of waste generated by external suppliers operating on the organisation's sites	10	Training and awareness of suppliers' employees
7	Negative advertisement, articles that affect the company's image	20	Use of the "right to reply"  Organise activities to ensure transparent communication with authorities, local communities and the media (including social media) in order to promote a fair image of the organisation
			Review the management of compliance requirements for processes of merged companies. Unitary approach to environmental issues including processes of merged companies

8	Restrictions arising from activity in protected areas (e.g., Natura 2000)	12	Biodiversity promotion/monitoring actions in protected areas Compliance with the provisions of the Biodiversity Management Plan
9	Disruption/ interruption of the organisation's activity by neighbourhoods	12	Ongoing communication to identify the needs and expectations of neighbouring communities
INTERN	AL FACTORS		
	Low level competence of contracted employees performing work that may affect	16	Define contractual clauses relating to the staff capability and providing evidence
	environmental performance		Monitor and evaluate contractors' activity
11	Insufficient preparation to respond to potential emergency situations identified	12	Develop/update emergency plans and response capacity for identified emergency situations
			Involvement of own and contracted staff in PSU testing
			Personnel training
	Obtaining incorrect values from the	ıt/ 12	Laboratory accreditation checks/ equipment certificates checks
12	environmental performance measurement/ monitoring process		Conduct additional measurements with other verification tools and by a third party
13	Misidentification of complaint causes or implementing inappropriate corrective actions	12	Systematic, complete, and documented analysis of the causes and consequences of the complaint Implement appropriate and effective measures by responsible functions
14	Lack of qualified staff in the labour market	12	Identify personnel needs and provide resources for their proactive training  Development of replacement/succession plans Implementation of vocational qualification programs  (e.g., apprenticeship, training)
15	Use of technologies/equipment that may affect environmental performance	12	Identification of technical solutions for upgrading/replacing existing equipment to increase environmental performance



NO.	OPPORTUNITIES	ACTIONS TO CAPITALISE ON THE OPPORTUNITY	
EXTERNA	L FACTORS		
1	Use of alternative fuels	Increase rate of alternative fuel use	
2 Improve the company's image	Actions to promote environmental performance through active participation in international competitions, symposiums, workshops		
	Control of environmental aspects and compliance requirements, including for processes of merged companies		
INTERNAL FACTORS			
3	Increased OHS performance	Conduct internal and external audits	







### ACTION PLAN ACCORDING TO SR EN ISO 9001:2015

NO.	IDENTIFIED RISK	RISK LEVEL	ACTIONS TO MINIMISE RISK						
EXTERNA	EXTERNAL FACTORS								
	Negative impact in the market due to		Permanent communication with customers to identify their needs and expectations  (customer visits/workshops)						
1	customer dissatisfaction	12	Effective handling of customer complaints/allegations						
			Actions to raise employee awareness of the importance of increasing customer satisfaction						
	Negative advertigements, articles that		Use of the "right to reply", publication of explanatory and detailed articles						
2	Negative advertisements, articles that affect the company's image	16	Organise activities to ensure transparent communication with authorities, local communities, and media (including social media) in order to promote a fair picture of the organisation						
	Disruption/interruption of	10	Permanent communication to identify the needs and expectations of neighbourhoods/local community (Advice of the Elders, obtaining/revising authorisations/agreements)						
3	the organisation's activity by neighbourhoods/local community		Transparent communication with stakeholders to promote a fair picture of the organisation						
			Effective handling of complaints/allegations						
INTERNA	AL FACTORS								
4	Lack of qualified staff in the labour market	12	Identify personnel needs and provide resources for their proactive training Elaboration of succession replacement plans Implementation of vocational qualification programmes (e.g., apprenticeship, training)						
5	Failure to achieve the organisation's economic objectives	12	Appropriate cost management Achieve performance indicators in Operating Plan (volumes, price, etc.)						
6	Use of high-cost technologies/ equipment affecting productivity	12	Identify technical solutions for upgrading/replacing existing equipment to increase productivity						
7	Staff fluctuation	12	Increase employee satisfaction and motivation Employees understanding of the concept of belonging to the organisational culture						

NO.	OPPORTUNITY	ACTIONS TO CAPITALISE ON THE OPPORTUNITY			
EXTERNAL FACTORS					
1	Diversification of the range of products/ services	Marketing analysis to identify future market needs			
2	Establish contractual relationships with customers in various market segments	Continuous knowledge and evaluation of market segments			
3	Identify new suppliers/alternative electricity sources	Market analysis			
4	Identify alternative thermic energy sources	Market analysis and communication with authorities			
5	Improve the performance of the organisation's processes and ensuring effective communication with customers	Integrating the process of transporting products to customers in the organisation's processes			
	Improve the company's image by providing	Product promotion through active participation in symposia, exhibitions			
6	objective evidence	Provide objective evidence to media and local community when negative advertising occurs			
7	Use of alternative resources	Market analysis			
INTERNAL FACTORS					
8	Improve the organisation's process performance	Alignment of management systems documentation to integrate merged companies processes			
9	Increase SMC performance	Conduct internal and external audits			





# MANAGEMENT SYSTEMS AND PRODUCT QUALITY

We want to offer our customers safe, high-quality products that contribute to the construction and development of solid, long-lasting projects. Thus, beyond strict compliance with the rules and

regulations imposed by European and national legislation, we adopt, where possible, standards specific to our activity, which strengthen the quality commitment we make to our partners.

STANDARD	PRODUCT/ LOCATION	CERTIFICATION DATE (2017, 2018 AND 2019)	DESCRIPTION	
SR EN ISO 9001:2015		30.06.2017 (recertification)	Certificate no. 1040 for the quality management system	
SR EN ISO 14001:2015		30.06.2017 (recertification)	Certificate no. 070 M for the environmental management system	
SR OHSAS 18001:2008	HeidelbergCement Romania S.A.	30.06.2017 (recertification)	Certificate no. 015 S for the occupational health and safety management system	
SA 8000:2014		30.06.2017 (recertification)	Certificate no. 044 R for the social responsibility management system	
SR ISO 45001:2018		09.07.2019	Certificate no. 15 S for the occupational health and safety management system	
EN 197-1:2011	CEM II/ A-M (S-LL) 32,5 R	15.03.2019	HeidelbergCement Romania product	
EN 197-1:2011	CEM II/ A-M (S-LL) 42,5 R	(Chișcădaga, Fieni plants) 19.03.2019 (Tașca plant)	certification – Cement Division	
EN 13043:2002; EN 13042:2002/ AC:2004	Danna Mără anati	24.07.2017		
EN 13242:2002+A1:2007	Doaga-Mărășești ballast pit	30.01.2017		
EN 12620:2002+A1:2008		30.01.2017		
EN 12620:2002+A1:2008		30.01.2017	HeidelbergCement Romania product	
EN 13242:2002+A1:2007	Cornetu ballast pit	30.01.2017	certification – Aggregates Division	
EN 12620:2002+A1:2008	Ohiayaa hallaat :: **	30.01.2017		
EN 13242:2002+A1:2007	Ghioroc ballast pit	30.01.2017		
EN 13242:2002+A1:2007	Aciuța II quarry	24.07.2017		



EN 13043:2002; EN 13042:2002/ AC:2004		05.07.2019	
EN 13242:2002+A1:2007	Malnaş quarry	05.07.2019	
EN 12620:2002+A1:2008		05.07.2019	
EN 13043:2002; EN 13042:2002/ AC:2004		20.07.2018	
EN 13242:2002+A1:2007	Iglicioara quarry	20.07.2018	
EN 12620:2002+A1:2008		20.07.2018	
EN 13043:2002; EN 13042:2002/ AC:2004		30.01.2017	HeidelbergComent Demonie product
EN 13242:2002+A1:2007	Pleşa-Porceni quarry	30.01.2017	HeidelbergCement Romania product certification – Aggregates Division
EN 12620:2002+A1:2008		30.01.2017	
EN 13043:2002; EN 13042:2002/ AC:2004		30.01.2017	
EN 13242:2002+A1:2007	Şoimoş quarry	30.01.2017	
EN 12620:2002+A1:2008		30.01.2017	
EN 13043:2002; EN 13042:2002/ AC:2004	Măgura Cîrbi Prăpiaca	30.01.2017	
EN 13242:2002+A1:2007	Măgura Sîrbi-Brănișca quarry	30.01.2017	
EN 12620:2002+A1:2008		30.01.2017	
SR EN 206+A1:2017; CP 012/1-2007; NE 014:2002	Concrete Division	10.08.2018	Certification extention HeidelbergCement Romania S. A – Ready-Mix Concrete Division



We also hold certifications for our products, according to:

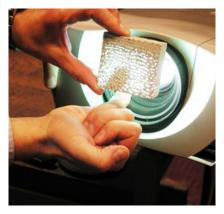
- Performance consistency certificates for cement;
- Certificate of compliance with plant production control for aggregates and limestone filler;
- Compliance certificate for concrete.

All certificates are available on the company's website.

REGULATIONS NAME		DATE OF CERTIFICATION	DESCRIPTION	
Regulation (EU)	Regulation (EU) 305/ 2011, with subsequent amendments and additions	According to the following documents:  o certificates of continous performance for products (cement);  certificates of compliance with plant production control (limestone filler and aggregates);  certificates of compliance (concrete); performance/compliance statements	Regulation on laying down harmonised conditions for the marketing of construction products	
REACH Regulation	Regulation (EC) No. 1907/2006	According to safety data sheets,	Registration, Evaluation, Authorisation and Restriction of Chemicals (REACH) Regulation	
Regulation (EC)	Regulation (EC) No. 1272/2008	available at www.heidelbergcement.ro	Classification, labelling and packaging of substances and mixtures regulation	

More information regarding our products and certifications can be found here.







### PRODUCT LABELLING

The products manufactured by HeidelbergCement Romania and sold in bags have the following information on the packaging:



All company products are evaluated in compliance with applicable legal provisions.

The legal provisions on the information that product labels must contain have not been changed in the period 2017-2019.



## AWARDS AND AFFILIATIONS

At both Group and local level, we are members of various associations, which represent us in relation to the political environment, the economic environment and the general public.

AT GROUP LEVEL WE ARE PART OF:

### **ECONSENSE**

A network of companies operating internationally with a common goal: to actively shape the transition to a more sustainable economy and society. The German network of companies is a partner and expert forum for dialogue with the government, the scientific community, the media, and society.

### GLOBAL CEMENT AND CONCRETE ASSOCIATION

To strengthen the power of innovation and sustainable development globally, in early 2018, HeidelbergCement, along with eight other international companies in the building materials sector, founded the Global Cement and Concrete Association – the world's first such association. One of the most important objectives of the association is to show how construction challenges – for example, in terms of climate change – can be addressed with concrete.

### WORLD GREEN BUILDING COUNCIL

Actively engaged since 2019, at the global level, the HeidelbergCement Group officially became a partner of the European Regional Network of the World Council of Green Buildings in 2020. The organisation's objective is to develop certification systems for sustainable construction with its partners so that the design, construction and operation of future buildings would be more sustainable.

### **EVALUATION RESULTS IN 2019**

### CDP

In 2019, the HeidelbergCement Group achieved a top ranking by CDP, the company being included in List A – Climate Change, a list that calls pioneer companies, leaders in terms of transparency and environmental performance. In the Water Security category, the company was rated with an A- rating.

### ISS-OEKOM

(INSTITUTIONAL SHAREHOLDER SERVICES GROUP OF COMPANIES)

In June 2019, HeidelbergCement was assessed with A+, in the ISS-oekom assessment, a leading provider of corporate governance solutions and responsible investment.

### MSCI ESG

HeidelbergCement Group was rated AA (industry leader), in 2019, in the evaluation of ESG factors (environmental, social, corporate governance), an analysis conducted by MSCI, which aims to measure the long-term strenght of a company when facing relevant financial risks caused by environmental, social and corporate governance factors.

### SUSTAINALYTICS

In the Sustainalytics' environmental, social and corporate governance risk assessment in 2019, HeidelbergCement scored 28.4 points, ranking 12th out of 104 companies in the building materials sector. At the same time, the management of environmental, social and governance material themes has been classified as strong.

### 50 SUSTAINABILITY CLIMATE LEADERS

SUSTAINABILITY IS A COMPETITION WE CAN WIN

The 50 Climate Leaders Project is the response of the international business community, which wants to demonstrate its desire, leadership and willingness to take effective action in the fight against climate change. HeidelbergCement joined the initiative, making a commitment through the Group's CEO, Dr. Dominik von Achten, that *The world can count on HeidelbergCement*. The claim is supported by the targets the company has set for 2030 (see **Chapter 2.2**), aligned with the Sustainable Development Goals, and also by the commitment that by 2050, the cement produced in the company's plants will be carbon neutral. More about our path to this ambitious goal can be found **here**.

AT LOCAL LEVEL, HEIDELBERGCEMENT ROMANIA IS A PART OF  $^{\circ}$ 

- EMPLOYERS IN THE CEMENT AND OTHER CONSTRUCTION
   MINERAL PRODUCTS INDUSTRY IN ROMANIA (CIROM)
- EMPLOYER'S ASSOCIATION OF MINERAL AGGREGATES PRODUCERS (PPAM)

- ❷ ROMANIAN-GERMAN CHAMBER OF INDUSTRY AND COMMERCE (AHK)
- ❷ ROMANIAN-AMERICAN CHAMBER OF COMMERCE (AMCHAM)
- ❷ BUCHAREST CHAMBER OF COMMERCE AND INDUSTRY (CCIB)

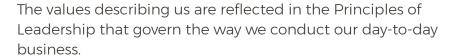






# PRINCIPLES AND VALUES

We cultivate transparency and responsibility as priority elements of our business model. We want to grow continuously, with our customers and partners as well as to bring a plus to the community whenever possible. We have been here for 21 years and our plan is to stay long-term, working together to lay the foundations for a sustainable future.



### **PARTNERSHIPS**

Trust and fairness

The management and the entire team of HeidelbergCement Romania have a common objective: to increase the value of the company. To achieve this goal, the management team and employees act as partners and promote a spirit of corporate citizenship. This cooperation is characterised by integrity, mutual respect and trust, openness and fairness.

# PERFORMANCE AND BEING RESULT-ORIENTED

Achieving superior performance with rigorous benchmarking

Our objective is to be a benchmark in the cement industry due to cost-effective operational performance. A corporate culture of performance and focus on results is essential for us.

### **CUSTOMER ORIENTATION**

As many benefits as possible for customers

In a competitive market environment, we must ensure and inspire confidence in our products and services, to each individual customer, for each project, day in and day out.

### SUSTAINABLE DEVELOPMENT

Taking responsibility

Sustainable development is part of HeidelbergCement's corporate strategy. We are therefore committed to creating safe and healthy workplaces for our employees and to making continuous progress in the field of environmental protection.

# PROFESSIONAL, SOCIAL AND MANAGERIAL COMPETENCE

Competence as a success factor

Successful entrepreneurial activities require a high level of professional, social and managerial competence. Efficiency and rapid implementation are decisive factors in this respect.

### **BEING A ROLE MODEL**

The power of example

Mutual trust is an essential condition for achieving dedication and success. Our managers are role models due to their leadership and management skills, as well as their personal behaviour.

### **COMMUNICATION AND INFORMATION**

Creating transparency

Successful, active, and reliable partnerships are based on effective communication and information.

### COMMITMENT

Inspire yourself and others

The company can only be successful and competitive in the long term through employees who are dedicated and fully committed to their workplace and the company's objectives. Therefore, everyone's commitment and willingness to take on responsibilities are extremely important.

### **EMPLOYEE DEVELOPMENT**

Challenge and support

We rely on committed and competent employees and an excellent management team. People who take ownership of the tasks entrusted to them. Personal development is not only about supporting employees, but also challenging them.

### **EVALUATION AND FEEDBACK**

Development and performance through feedback

HeidelbergCement's success depends on the competence, performance, and achievements of its employees. As a result, managers regularly evaluate employee performance and provide appropriate feedback.





At Group level, we are a signatory member of the United Nations Global Compact (UNGC). Thus, at HeidelbergCement Romania we undertook to respect and implement, in all our activities, the 10 principles of UNGC:

### **HUMAN RIGHTS**

**BUSINESSES SHOULD:** 

P1: support and respect the protection of internationally proclaimed human rights; and P2: make sure that they are not complicit in human rights abuses.

### **LABOUR**

BUSINESSES SHOULD UPHOLD:

P3: the freedom of association and the effective recognition of the right to collective bargaining;

P4: the elimination of all forms of forced and compulsory labour;

P5: the effective abolition of child labour; and

P6: the elimination of discrimination in respect of employment and occupation.

### **ENVIRONMENT**

**BUSINESSES SHOULD:** 

P7: support a precautionary approach to environmental challenges;

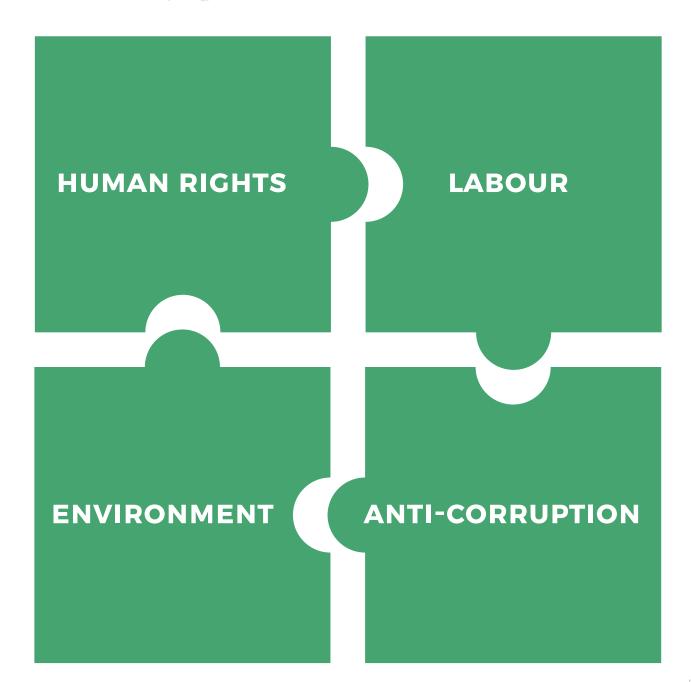
P8: undertake initiatives to promote greater environmental responsibility;

P9: encourage the development and diffusion of environmentally friendly technologies.

### **ANTI-CORRUPTION**

**BUSINESSES SHOULD:** 

P10: work against corruption in all its forms, including extortion and bribery.





# SUSTAINABILITY COMMITMENTS

# 2430

The success of our business is closely linked not only to our financial performance, but also to how we manage to reduce the impact we have on the environment and the value we bring to the communities where we operate.

Thus, the sustainable development and consistent growth of the company depend to a large extent on our immediate actions and the achievement of the long-term goals.

The 2030 Sustainability Commitments, undertaken by HeidelbergCement across the entire company, define the key themes and fundamental principles of our sustainable development strategy. Thus, the company has set clear targets and objectives to be met by 2030.

### DRIVING ECONOMIC STRENGTH AND INNOVATION

### OUR OBJECTIVES

- We use all resources as efficiently as possible and target to earn a premium on our cost of capital.
- We will spend 80% of our product R&D budget on the development of more sustainable products.
- We are active in Green Building Councils and similar organisations in order to drive innovation of sustainable products together with our customers.







### ENSURING COMPLIANCE AND CREATING TRANSPARENCY

### OUR OBJECTIVES

- We ensure compliance with international human rights, anti-corruption and labour standards through internal control and risk management systems, such as internal audits and a whistle-blower hotline.
- $\ensuremath{ \bullet}$  We ensure that our suppliers comply with our Supplier Code of Conduct.
- We ensure that each position is staffed with the most qualified person, independent from gender, origin, beliefs, and/or orientation.









# ACHIEVING EXCELLENCE IN OCCUPATIONAL HEALTH AND SAFETY

### OUR OBJECTIVES

- We will achieve zero fatalities.
- We will achieve zero lost time injuries.





### **ENABLING THE CIRCULAR ECONOMY**

### OUR OBJECTIVES

• We will continuously increase the substitution rate of natural raw materials by using by-products or recycled materials.







### BEING A GOOD NEIGHBOUR

### **OUR OBJECTIVES**

- We maintain open and transparent communication about our activities and performance.
- We help improve the level of education and living conditions in neighbouring communities.
- We offer one hour of voluntary community work per full-time employee per year.





### REDUCING OUR ENVIRONMENTAL FOOTPRINT

### OUR OBJECTIVES

### **Emissions**

- We will reduce our carbon footprint by 30% compared to 1990.
- We will increase the alternative fuels rate to 30%.
- $\bullet$  We will reduce cement production related  ${\rm SO_x}$  and  ${\rm NO_x}$  emissions by 40% and dust by 80% compared to 2008.
- We will permanently reduce all other air emissions below cement industry average.

### Water

- We aim to reduce water consumption at all operational sites as far as economically and technologically feasible.
- We aim to implement water management plans at all sites located in water scarce areas and aggregate them on a country level to form a water reduction master plan.
- On Group level, all efforts will be combined in a global strategic water consumption reduction plan.

### Land use

- All our extraction sites are operated based on an after-use plan agreed with local authorities and in accordance with the needs of local communities.
- We aim to include biodiversity enhancement recommendations in any new after-use plan.
- We want to implement a biodiversity management plan at extraction sites within or in direct connection to nature conservation areas.
- In case of nature-oriented after-use plans, we aim to achieve a positive impact on the biodiversity value at our extraction sites.















# **OUR PROGRESS IN 2019**

DOMAIN	2030 TARGET	201	19 STATUS	PROGRESS
		Cement	100%	Target achieved
	100% of our sites to use quality management systems	Ready-mix	100%	Target achieved
	,	Aggregates	91.66% (11* out of 12)	In progress
		Cement	100%	Target achieved
	100% of our sites to use environmental management systems	Ready-mix	100%	Target achieved
		Aggregates	91.66% (11* out of 12)	In progress
Economic power     and innovation	100% of our sites to use Occupational Health&Safety management systems	Cement	100%	Target achieved
and innovation		Ready-mix	100%	Target achieved
		Aggregates	91.66% (11* out of 12)	In progress
	100% of our sites to use energy management systems	Cement	100%	Target achieved
		Ready-mix	100%	Target achieved
		Aggregates	91.66% (11* out of 12)	In progress
	100% of MBOs to include Sustainability Commitments 2030 related target(s)		100%	Target achieved

This refers to Vorţa quarry, where only the overburden removal took place in 2019.



DOMAIN	2030 TARGET	2019 STATUS		PROGRESS
		Cement	1	Target partially achieved
	Reduce the number of work-related accidents (LTI*) to 0 (annual target)	Ready-mix	0	Target achieved
		Aggregates	0	Target achieved
	Reduce the number of fatalities to 0 (annual target)	Cement	0	Target achieved
2. Excellence in		Ready-mix	0	Target achieved
occupational health and safety		Aggregates	0	Target achieved
•	Implement Cardinal Rules** at 100% of our sites	100%		Target achieved
				Target achieved
				Target achieved
	Implement Occupational Health&Safety Master Plans at all our sites			Target achieved

<sup>\*</sup>Lost time injury (LTI) - incident that leads to disability or absence of an employee from work.



<sup>\*\*</sup>Cardinal Rules are a set of occupational health and safety rules that all our employees and contractors must comply within the workplace.



DOMAIN	DOMAIN 2030 TARGET 2019 STATUS		PROGRESS	
	To reduce NO <sub>v</sub> and SO <sub>v</sub> emissions by	$NO_x$	40.37%	Target achieved
	40% and dust emissions from industrial	SO <sub>x</sub>	56.63%	Target achieved
	kilns by 80%, compared to 2008	Dust	58.38%	In progress
	100% of all kilns in the country to be equipped with continuous measurement devices for NO <sub>x</sub> , SO <sub>x</sub> and PM	100% (4 out of 4 kilns)		Target achieved
3. Reduce	Spot measurements for total organic carbon (TOC) emissions, persistent metals, and organic pollutants (POP) at 100% of our kilns	50% (2	out of 4 kilns)	In progress*
environmental impact		Cement	100%	Target achieved
(emissions, water,	To have an efficiency-oriented water recording system for 100% of our sites	Ready-mix	100%	Target achieved
biodiversity)		Aggregates	66.66% (8 out of 12)	In progress
	100% of our sites to comply with the provisions of the World Business Council for Sustainable Development - WASH Pledge	Cement	100%	Target achieved
		Ready-mix	100%	Target achieved
		Aggregates	91.66% (11 out of 12)	In progress
	To have after-use-plans for 100% of our extraction sites	100%		Target achieved
	To have a Biodiversity Management Plan for 100% of our extraction sites located in proximity (=1 km) to legally protected Nature Conservation Areas	<b>62.5%</b> (2 out of 3 Cement Division 3 out of 5 Aggregates Division)		In progress

<sup>\*</sup>TOC and heavy metal measurements are performed annually at all kilns. According to the Integrated Environmental Authorization from Taşca (2 kilns), persistent organic pollutants measurements must be performed every 3 years.

DOMAIN	2030 TARGET	2019 STATUS	PROGRESS
4. Circular economy	Increase the rate of recycled materials or by-products used in production - secondary materials used in the production of clinker - clay, limestone, etc materials from other industrial processes and cement production - supplementary cementitious materials like fly ash, slag, etc materials resulting from the production of aggregates (e.g., crushed concrete from demolition and concrete production)		In progress
	At least 1.000 paid hours to be spent by our employees working on community projects	New target	In progress
5 A dodab	Community engagement plans for 100% of key sites (cement plants) (Key sites = with major impact on the local environment due to high production rates or local political importance)	For all three plants there are implemented stakeholder engagement projects, in the form of meetings that take place twice a year with representatives of the local communities of	
5. A good neighbour	Implement community development programs  (=programmes that help to improve the level of education and the quality of life and living conditions in the surrounding communities, in accordance with our Corporate Citizenship Policy)	3 programs implemented (Apprenticeship Program, 'Start pentru o carieră BETON' (Start for a SOLID career), Reopening of the Paediatric Section of the Pucioasa City Hospital)	Target achieved
	Support for communities	3,575,689 lei (value of community investments in 2019)	Target achieved
	100% of relevant employees to participate in compliance training sessions (annual target)	100% (473 out of 473)	Target achieved
6. Compliance and transparency	Memberships in (industrial) advocacy organisations	HeidelbergCement Romania is part of 9 local business organisations or associations	Target achieved
	20% of Top and Senior Management positions to be occupied by women	<b>10%</b> (2 out of 20)	In progress



# MATERIAL TOPICS

The material topics that guided us in the development of the sustainability report were determined based on the materiality assessment process that took place in the previous years.

The material topics are updated annually, during our stakeholder engagement meetings, through the discussions we have with representatives of the communities where our cement plants are located.

The materiality matrix was built on the results of the economic, social, and environmental impact analysis carried out by specialists and managers within the company.

At the same time, the topics assessed by them were subject to external stakeholder consultation (employees, authorities, suppliers, customers, media, NGOs and local communities' representatives), who prioritised them according to their importance and influence level in their decision-making processes.

### **ENVIRONMENTAL TOPICS**

- 1. Energy
- 2. Water
- 3. Biodiversity
- 4. Emissions
- 5. Effluents and waste
- 6. Products and services
- 7. Environmental compliance
- 8. Supplier environmental assessment



### **ECONOMIC TOPICS**

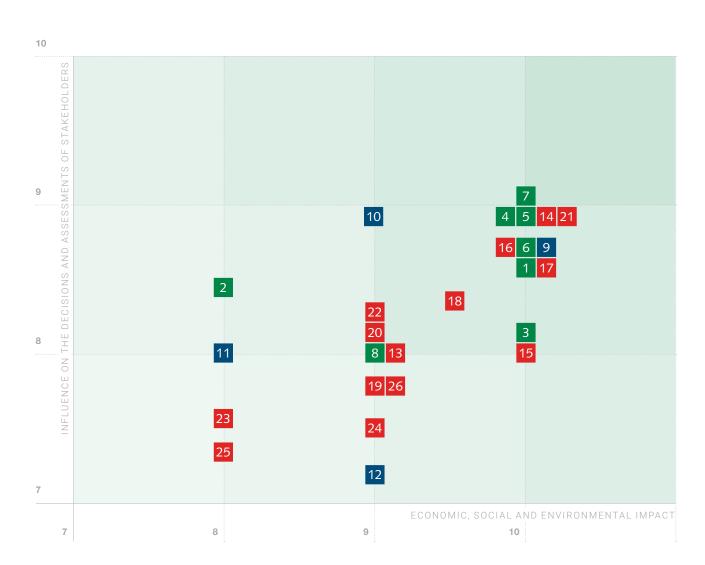
- 9. Economic performance
- 10. Market presence
- 11. Indirect economic impact
- 12. Purchasing practices



### **SOCIAL TOPICS**

- 13. Local communities
- 14. Anti-corruption
- 15. Anti-competitive behaviour
- 16. Socio-economic compliance
- 17. Customer health and safety
- 18. Marketing and labelling
- 19. Employment
- 20. Labour management relations
- 21. Occupational health and safety
- 22. Training and education
- 23. Diversity and equal opportunity
- 24. Supplier social assessment
- 25. Freedom of association and collective bargaining
- 26. Supplier human rights assessment





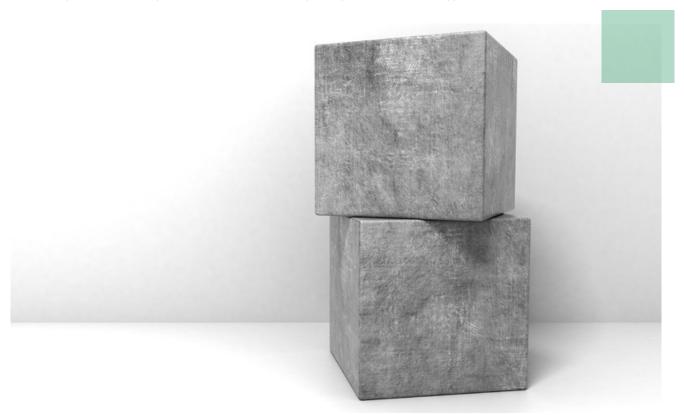


		IMPACT BOU	NDARIES
NO.	MATERIAL TOPIC	DIRECT IMPACT*	INDIRECT IMPACT**
	ENVIRONMENTAL TOPICS		
1	Energy	~	<b>~</b>
2	Water	~	<b>~</b>
3	Biodiversity	~	
4	Emissions	<b>~</b>	✓
5	Effluents and waste	<b>✓</b>	
6	Products and services	~	<b>~</b>
7	Environmental compliance	<b>✓</b>	
8	Supplier environmental assessment	~	<b>~</b>
	ECONOMIC TOPICS		
9	Economic performance	~	<b>~</b>
10	Market presence	~	<b>~</b>
11	Indirect economic impact	~	<b>~</b>
12	Purchasing practices	<b>✓</b>	<b>~</b>
	SOCIAL TOPICS		
13	Local communities	~	
14	Anti-corruption Anti-corruption	~	<b>~</b>
15	Anti-competitive behaviour	~	<b>~</b>
16	Socio-economic compliance	~	<b>~</b>
17	Customer health and safety	~	
18	Marketing and labelling	~	<b>~</b>
19	Employment	~	

20	Labour – management relations	<b>✓</b>	
21	Occupational health and safety	~	
22	Training and education	~	
23	Diversity and equal opportunity	<b>✓</b>	~
24	Supplier social assessment	~	
25	Freedom of association and collective bargaining	<b>✓</b>	
26	Supplier human rights assessment	~	~

<sup>\*</sup>Direct impact refers to the impact generated from the company's activities.

<sup>\*\*</sup>Indirect impact refers to the impact that arises due to relationships with partners, customers, suppliers.





# STAKEHOLDER ENGAGEMENT

CATEGORY	COMMUNICATION CHANNELS	торіс	HOW WE ENGAGE
Employees	<ul> <li>Internal magazine</li> <li>Intranet</li> <li>Meetings</li> <li>Regular information</li> <li>Internal communication campaigns</li> <li>SpeakUp line</li> </ul>	Emissions, Products and Services, Environmental Compliance, Economic Performance, Market Presence, Local Communities, Anti-Corruption, Anti-Competitive Behaviour, Socio-economic Compliance, Employment, Labour – management Relations, Occupational Health and Safety, Training and Education, Diversity and Equal Opportunities, Freedom of Association and Collective Bargaining	<ul> <li>"Solid teams" mini-football championship</li> <li>Promoting volunteer actions</li> <li>HeidelbergCement Romania apprenticeship program</li> <li>Start for a SOLID career</li> <li>Career development plan</li> <li>Performance driven competitions</li> </ul>
Authorities	<ul> <li>Annual financial report</li> <li>Regular specific reports (e.g., environmental report)</li> <li>Sustainability report</li> </ul>	Energy, Water, Biodiversity, Emissions, Effluents and Waste, Products and Services, Environmental Compliance, Supplier Environmental Assessment, Economic Performance, Indirect Economic Impact, Purchasing Practices, Anti-Corruption, Anti- Competitive Behaviour, Socio- economic Compliance, Customer Health and Safety, Marketing and Labelling, Occupational Health and Safety, Supplier Social Assessment, Supplier Human Rights Assessment	<ul> <li>Strict compliance with legislation in force</li> <li>Taxes and duties</li> <li>Supporting infrastructure projects through material donations</li> <li>Participation in platforms for projects of common interest</li> <li>Contribution to the development of local communities</li> <li>Investments in education, infrastructure, sports, health</li> </ul>

Suppliers	<ul> <li>Meetings</li> <li>E-mail</li> <li>Annual financial report</li> <li>Sustainability report</li> </ul>	Emissions, Products and Services, Supplier Environmental Assessment, Economic Performance, Indirect Economic Impact, Purchasing Practices, Anti-Corruption, Anti- Competitive Behaviour, Socio- economic Compliance, Customer Health and Safety, Marketing and Labelling, Supplier Social Assessment, Supplier Human Rights Assessment	<ul><li>Supporting local suppliers</li><li>Long-term partnerships</li></ul>
Customers	<ul><li>E-mail</li><li>Social media</li><li>Meetings</li><li>Website</li></ul>	Energy, Water, Biodiversity, Emissions, Effluents and Waste, Products and Services, Environmental Compliance, Economic Performance, Indirect Economic Impact, Anti-Corruption, Anti-Competitive Behaviour, Socio- economic Compliance, Customer Health and Safety, Marketing and Labelling	<ul> <li>Expanding product portfolio</li> <li>Certification of our products and plants</li> <li>Ensuring availability of product user manuals on the company's website</li> <li>Ensuring availability of design guides on the company's website</li> <li>Supporting the Construction Academy platform (Concrete and Masonry Mortars sections)</li> </ul>
Media	• E-mail • Press releases • Interviews	Energy, Water, Biodiversity, Emissions, Effluents and Waste, Products and Services, Environmental Compliance, Supplier Environmental Assessment, Economic Performance, Market Presence, Indirect Economic Impact, Local Communities, Anti-Corruption, Anti-Competitive Behaviour, Customer Health and Safety, Employment, Occupational Health and Safety, Diversity and Equal Opportunities	<ul> <li>The Community Advisory Panel "Sfatul Bătrânilor"</li> <li>Press conferences</li> <li>Open Days</li> </ul>



NGO's	<ul><li>E-mail</li><li>Events</li><li>Sustainability report</li></ul>	Energy, Water, Biodiversity, Emissions, Effluents and Waste, Products and Services, Environmental Compliance, Supplier Environmental Assessment, Economic Performance, Indirect Economic Impact, Local Communities, Anti-Corruption, Socio- economic Compliance, Customer Health and Safety, Employment, Labour – management relations, Occupational Health and Safety, Training and Education, Diversity and Equal Opportunities, Supplier Social Assessment, Freedom of Association and Collective Bargaining, Supplier Human Rights Assessment	<ul> <li>Project partnerships for members of local communities</li> <li>Involvement by allocating human or financial resources</li> <li>Donations and sponsorships</li> <li>Open Days</li> </ul>
Local communities	<ul> <li>Events</li> <li>Social media</li> <li>Regular direct consultation</li> <li>Sustainability report</li> </ul>	Water, Biodiversity, Emissions, Effluents and Waste, Environmental Compliance, Economic Performance, Market Presence, Indirect Economic Impact, Purchasing Practices, Local Communities, Socio-economic Compliance, Employment, Occupational Health and Safety	<ul> <li>Quarry Life Award competition</li> <li>Consultations with representatives of local communities ("Sfatul Bătrânilor")</li> <li>Financial or material support for local development projects</li> <li>Investments to reduce environmental impact</li> <li>"Young Environment Guardians" project</li> <li>"Access to education" project</li> </ul>

The dialogue with local communities is also maintained through events organised twice a year, since 2011. With the aim of creating an initiative group consisting of the local communities' representatives, the community advisory council "Sfatul Bătrânilor" brought together more than 50 participants in the 2019 editions in Taşca, Chişcădaga and Fieni.

Each of these meetings is an effective way of identifying, together with local community representatives, the most pressing issues they face and the existing opportunities that should be addressed. At the same time, the meetings are an extremely important source of feedback for the company, allowing us to constantly review and improve our activity.





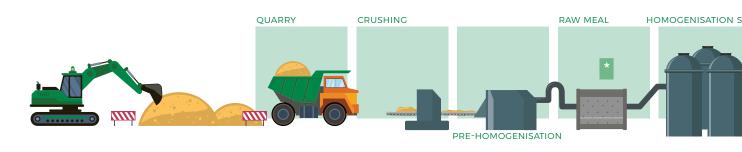




Environmental protection is one of the fundamental priorities of HeidelbergCement Romania's sustainable development strategy.

We are aware that our activity has an impact on the environment, which is why we are constantly investing in equipment and technologies that aim to reduce and minimise the environmental impact we have. Continuous monitoring of environmental indicators and access to real-time data are key tools of our decision-making process.

All projects, measures and initiatives implemented at company level are strictly linked to the sustainability commitments we took, to conserve natural resources and ecosystems, to improve our energy efficiency and fight climate change. Thus, between 1998 and 2019, the total value of the environmental investments directed towards our cement plants exceeded 48 million euro.



### ENVIRONMENTAL IMPACT IN CEMENT PRODUCTION

### QUARRY

- noise
- vibration
- impact on the landscape
- consumption of raw materials:
  - · limestone
  - clay
  - · gypsum.

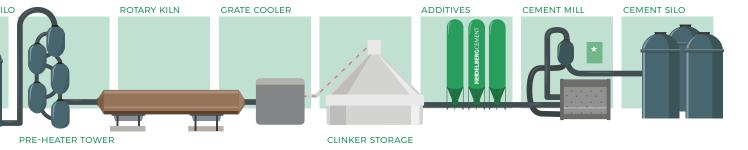
### GRINDING



- dust
- noise
- electricity consumption.

### CLINKER PRODUCTION

- dust
- gases: NO,, SO,, CO, micro-pollutant
- noise
- fuel consumption
- electricity consumption.





# MATERIALS AND RESOURCES

Our activity involves the use of a significant amount of raw materials. Our objective is to use all these natural resources responsibly, introducing as much alternative fuels and materials as possible in the production processes.

### CEMENT DIVISION

### CEMENT PRODUCTION PROCESS

Cement production begins in quarries with the excavation of limestone and clay. These are crushed, transported to the plant by conveyor belt systems and/or by rail and then finely grounded together with other raw materials containing iron and/or silica. Each of these components is carefully dosed and analysed to comply with the raw meal preparation recipe, which is placed in the kiln to obtain the clinker.

The raw meal, heated in the rotary kiln at a temperature of up to 1,450°C, is transformed by sudden cooling into a new, crystalline, granular-looking material called Portland clinker, which is an intermediate – but essential – product in cement production.

After grinding the clinker, together with a well-controlled, very fine dosages of gypsum and manufacturing additives (slag, limestone, etc.), the final product – cement – is obtained. The cement is then stored in silos and delivered to customers in bags or in bulk, in specialised trucks.

To reduce the amount of natural raw materials used in the clinker production and cement grinding processes, we use alternative raw materials based on waste or by-products from other industries, strictly ensuring that the final product fully complies with the requirements imposed by the European product standard SR EN 197-1:2011.

### RMC DIVISION

Concrete is a building material obtained by hardening a homogeneous and well-defined mixture of cement, a mixture of aggregates (sand, gravel, chippings, etc.), water and additives. The final characteristics of concrete develop by hydrating the cement. Concrete production is carried out by energetic mixing of components in specialised stations or, for less important applications, in small on-site mixers. In concrete production, the proportion of raw materials (cement, aggregates, water and additives), as well as their homogeneous mixing are always particularly important.

#### AGGREGATE DIVISION

We produce crushed and natural aggregates by extracting them from the mountain, through drilling and blasting operations (in the case of quarries) or extraction from rivers or lakes with the help of absorbent dredgers (in the case of ballast pits). After extraction, the raw rock resulting from blasting (in the case of quarries), respectively the ballast (in the case of ballast pits), are transported by conveyors belts

or by trucks to the processing station within each operation site. Finished products, respectively various granulometric sorting are obtained there by crushing, sorting and, where appropriate, even by washing. They are stored in paddocks and delivered to the beneficiary, depending on orders.

MATERIALS USED IN OPERATIONS	2018	2019
Raw materials (t) (fuels, limestone, marl, clay, gypsum, cement, aggregates)	5,141,822	5,722,356
Other materials (t) (including refractory bricks and concrete and other grinding materials)	1,967	2,374
Packaging materials (t)	3,446	3,614
Alternative raw materials (t) (includes pyrite ash, foundry sand, blast furnace slag)	406,891	509,171
Water (m³)	1,496,277	1,449,222





#### WASTE FROM OPERATIONS

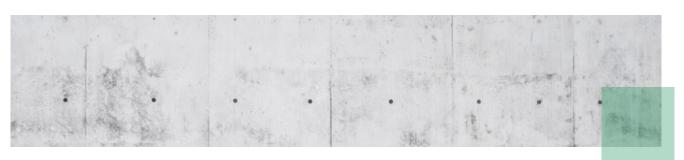
#### CEMENT DIVISION

In 2019, at the level of the Cement Division we placed about 3,614 tons of packaging materials on the national market. The recovery target set by **Law 249/2015** - 60%, was achieved through organisations implementing the extended liability of producers and for wood packaging, partly through a company providing recycling services for this type of material.

PACKAGING MATERIALS PLACED ON THE NATIONAL MARKET (T)	2019
Plastic	354.5
Paper	2,221.6
Wood	1,038.3
TOTAL	3,614.4

RECYCLED WASTE (T)	2018	2019
Packaging materials*	273.59	297.4
Aluminium	0.44	2.16
Lighting fixtures	0.071	0.304
Demolition waste	1,802.18	1,900.4
Scrapped electrical equipment 16 02 14	30.16	4.3
Used refractory materials 16 11 06	3.4	60.14
Metal materials 17 04 05	1,727.366	1,099.17
Metal turnings 12 01 01	21.2	26.57
Copper, bronze, brass 17 04 01	2.52	0.0046

<sup>\*</sup> packaging materials recovered on-site and with the help of a third party (damaged wood pallets on the sites of cement plants, which were scrapped and then recycled through a specialised company).



WASTE DISPOSAL (TREATMENT) METHOD*	201	8 (T)	2019 (τ)		
	TOTAL AMOUNT OF HAZARDOUS WASTE	TOTAL AMOUNT OF NON-HAZARDOUS WASTE	TOTAL AMOUNT OF HAZARDOUS WASTE	TOTAL AMOUNT OF NON-HAZARDOUS WASTE	
Reuse	0	2.12	0	0	
Recycle	0.071	3,860.86	0.384	3,390.15**	
Storage	161.24	262,080.49	79.97***	163,013.36****	
Co-processing	0	38.91	0	38.08****	
TOTAL WASTE	161.31	265,982.37	80.35	166,441.58	

<sup>\*</sup> waste generated on-site for cement plants; their disposal or recovery was carried out through authorised companies

#### RMC DIVISION



Non-hazardous waste (t)



<sup>\*\*\*</sup> includes packaging materials, used refractory materials, ferrous metals, metal turnings, demolition waste

<sup>\*\*\*\*</sup>asbestos cement plates resulting from the renovation of certain buildings within the company's premises

<sup>\*\*\*\*</sup> colliery spoil stored in dumps, in limestone quarry in proximity to a cement plant, used refractory materials, laboratory solutions, mixed municipal waste

<sup>\*\*\*\*\*</sup>textiles (bag filter), plastic, paper (e.g., from cement bags damaged during transport), conveyor belts (rubber)



#### AGGREGATE DIVISION

WASTE DISPOSAL (TREATMENT) METHOD	2018 (т)		2019 (т)		
	TOTAL QUANTITY OF HAZARDOUS WASTE	TOTAL QUANTITY OF NON-HAZARDOUS WASTE	TOTAL QUANTITY OF HAZARDOUS WASTE	TOTAL QUANTITY OF NON-HAZARDOUS WASTE	
Storage in special warehouses	-	76,308.6	-	214,924.82	
Recovery R 12 <sup>2</sup>	2,479	61.71	2,155	96.52	
Recovery R 1 <sup>3</sup>	-	2.11	-	5.98	
TOTAL WASTE	2,479	76,372.41	2,155	215,027.32	



#### **ENERGY CONSUMPTION**

#### CEMENT DIVISION

Cement production is a process that requires high energy consumption, especially fuel for powering the clinker kilns, thus generating significant amounts of  ${\rm CO_2}$  emissions. Therefore, we have constantly invested, since our entry into the Romanian market, in new equipment and technologies that make energy consumption more efficient in our production processes.

#### **ENERGY INTENSITY**

Energy intensity 2018 = 
$$\frac{\text{total energy consumption 2018}}{\text{total value of annual production 2018}} = \frac{212,854}{1,020,744,813} = 0.2085 \text{ toe/ thousands of lei}$$

Energy intensity 2019 =  $\frac{\text{total energy consumption 2019}}{\text{total value of annual production 2019}} = \frac{259,427}{1,267,652,533} = 0.2047 \text{ toe/ thousands of lei}$ 

1 toe = 11.63 MWh

THE INFORMATION PRESENTED IS NOT AS DETAILED AS REQUIRED BY THE STANDARD DUE TO THE FACT THAT IT REPRESENTS CONFIDENTIAL INFORMATION, AND ITS DISCLOSURE COULD GENERATE A COMPETITIVE DISADVANTAGE.

<sup>\*</sup>Although energy consumption increased slightly in 2019 compared to previous years, energy intensity decreased by about 2% compared to 2018



#### WASTE ENERGY RECOVERY

Waste energy recovery (co-processing) in the cement industry is a safe process through which more than 100 types of waste are converted, under optimal conditions, into alternative fuel. Co-processing waste in cement plants is one of the most effective solutions for protecting natural resources and properly managing existing waste, turning it into alternative resources for the cement production process. Introduced over 15 years ago in Romania, based on European legislation recommending it as a superior method of waste treatment, compared to incineration or disposal by storage, co-processing ensures the recycling of mineral content and the waste energy recovery at the same time.

Burning it in the clinker kilns ensures optimal conditions for waste recovery by:

- high temperatures of the material and gases: 2,000°C in the flame area
- the relatively long contact time of the material with the gases at high temperatures and the oxidising atmosphere in the kilns
- the organic composition of the waste is destroyed, producing heat by combustion, while the mineral composition is recycled, being chemically integrated into the structure of the clinker. Thus, no slags or ash result from the combustion of fuels to produce clinker.



Using waste as alternative fuels in the cement industry thus solves a double problem:

- 1. reduces greenhouse gas emissions and
- 2. helps recover waste generated by other industries and activities.

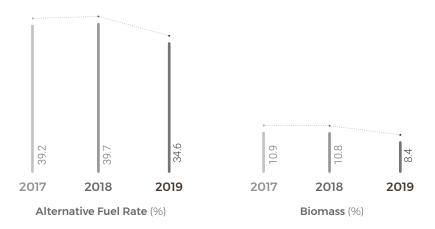
The use of waste in the production process in HeidelbergCement Romania's three cement plants complies with the applicable national and European legislation, as well as strict standards imposed throughout the HeidelbergCement Group. Therefore:

- we do not use alternative fuels if they could have a negative impact on human health, the environment or the local community;
- we only use waste and alternative fuels with well-known origins, that strictly meet our acceptance criteria, available on request;

- we do not use waste as alternative fuels if there are more environmentally friendly recovery solutions;
- we do not use alternative fuels if the emissions resulting from their combustion are higher than the emissions from the combustion of traditional fuels:
- before being used in our kilns, all waste is subjected to rigorous tests in terms of physio-chemical characteristics. Full analyses are mandatory when beginning to use each new type of waste and along the way, as an average sample, on certain quantities;
- the co-incineration activity is strictly regulated by the permits issued by the competent authorities. Dust emissions are continuously monitored.

In the last 15 years only 1% of the total amount of industrial waste processed in our cement plants was sourced outside Romania. In addition, we did not and do not import hazardous waste.

TOTAL ROMANIA	2017	2018	2019
Alternative Fuel Rate (%)	39.2%	39.7%	34.6%
Biomass (percentage of total heat consumption in kilns)	10.9%	10.8%	8.4%





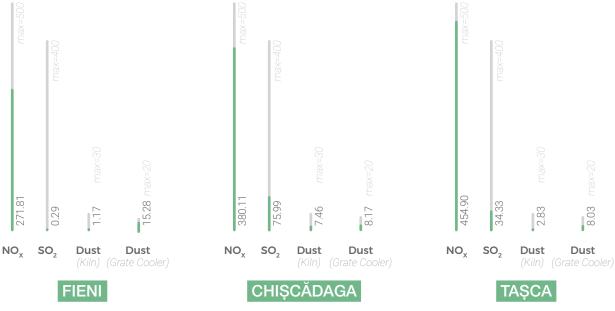
#### AIR QUALITY MONITORING

A very important topic for our company is air quality. We are constantly investing in measures to reduce the impact we have on air quality.

In accordance with the legislation in force and the provisions of the integrated environmental permit of the three cement plants, we are continuously monitoring emissions since 2007.

Continuous monitoring is carried out by monitoring systems installed, verified and maintained by a specialised company, which has all the accreditations required by the legislation in force. The quality of our continuous monitoring systems is validated by an accredited third-party body, according to QAL2 (Second Level of Quality Assurance), QAL3 (Third Level of Quality Assurance) and AST (Annual Surveillance Test) procedures.

All atmospheric emissions resulting from the activity carried out at the company's three cement plants are within the limits imposed by the authorities, in accordance with the integrated environmental permit for each plant, as follows:



Average annual concentration (MG/NM³)

Maximum authorised emission limit / max

You can read more information about the environmental performance of all the HeidelbergCement Romania plants, in the summary of the annual environmental report for 2019, available for each plant on the company's website.

- Fieni Cement Plant Summary of the Annual Environmental Report
- Chișcădaga Cement Plant Summary of the Annual Environmental Report
- Tașca Cement Plant Summary of the Annual Environmental Report

#### GREENHOUSE GAS (GHG) EMISSIONS

In order to monitor Scope 1  $\rm CO_2$  emissions, an annual GHG emission monitoring plan is developed for each installation, complying with the provisions of **EU Commission Regulation No. 601/2012** on the monitoring and reporting of GHG emissions in accordance with **Directive 2003/87/CE** of the European Parliament and the Council. The monitoring activity is carried out according to the plan approved by the competent authority and at the end of each year a Monitoring Report is drawn up for each installation, which is verified by an accredited independent Auditor.

**Scope 1** emissions come from the decarbonisation of raw materials used for the production of grey cement clinker, the co-processing of conventional and alternative fuels and from natural gas consumption at plant installations on sites (flour mill, slag dryers, mini thermal power plants).

**Scope 2** includes greenhouse gas emissions resulting from the electricity consumption required for the clinker production.

	2019 vs 2018
Scope 1 [tCO2/tcl]	-0.37%
Scope 2 [tCO2/tcl]	+0.87%

THE INFORMATION PRESENTED IS NOT AS DETAILED AS REQUIRED BY THE STANDARD DUE TO THE FACT THAT IT REPRESENTS CONFIDENTIAL INFORMATION, AND ITS DISCLOSURE COULD GENERATE A COMPETITIVE DISADVANTAGE.

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AIR EMISSIONS	2018	2019
$NO_{x}(t)$	1,901.16	2,066.56
$SO_{x}(t)$	110.45	201.73
Persistent organic pollutants (POP) $(g)$	0.16	0.16
Volatile organic compounds (t)	66.37	100.67
Hazardous air pollutants (HAP) (kg)	181.98	488.48
Particles (PM) (t)	79.38	23.84

Emissions from the RMC and Aggregate Divisions activities are not included in the calculation.

Approximately 60% of direct  $\mathrm{CO}_2$  emissions are generated by the raw material decarbonisation process and approximately 40% by the fuel co-processing process. The emission reduction is expressed considering the production of cements with additives (thus reducing the clinker content) and the use of alternative fuels (alternative fuels have a lower emission factor than conventional fuels and certain types of fuels also contain biomass, which by combustion does not emit  $\mathrm{CO}_2$ ).





#### WATER CONSUMPTION

#### CEMENT DIVISION

Water resulting from operations is directly discharged into rivers, following a pre-treatment process, including a mechanical treatment stage. At the same time, samples are taken and analysed according to the environmental permit (exactly at the evacuation point in the emissary) to establish the qualitative and quantitative parameters of the water.



Total water volume (m<sup>3</sup>)

WATER DISCHARGE		2019			
	VOLUME	TYPE	WATER QUALITY		
From the three cement plants:	322,256	planned	monitored quality parameters fall within the limits imposed by the Water Management permits		

WATER SOURCE	2018	2019
Surface waters, including water from wetlands, rivers, lakes	1,017,324.59	1,409,449.06
Groundwater	782,962	705,963
Municipal water supply or other public or private water utilities	33,302	26,542

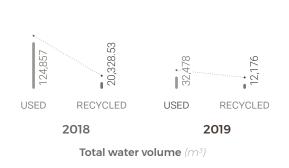
WATER CONSUMPTION REDUCTION 2019 **123,529** m<sup>3</sup>

VALUE OF THE INVESTMENT TO ENSURE CONSUMPTION REDUCTION € 151.448

Drinking water consumption at the Taşca plant was reduced, due to an investment to rehabilitate the water route amounting to FUR 151.448

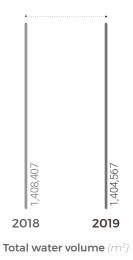
The measure was implemented during 2017-2018 and significant positive impact was observed in 2019, i.e. water consumption decreased by 123,529 m³ in 2019, compared to 2018.

#### RMC DIVISION





#### AGGREGATE DIVISON









#### **BIODIVERSITY**

The quarries and ballast pits from which we extract raw materials are valuable habitats for a variety of animals and plant species, including, depending on the area, rare species. Therefore, both during and after the completion of extraction procedures, the mining areas are restored and landscaped according to the plans developed by specialists and restored to their natural state or prepared for agricultural or forestry use.

Before starting the extraction procedures, an environmental impact assessment is carried out for each site. An important part of this stage is the dialogue with interested stakeholder categories, such as environmental authorities, nature conservation organisations and local communities.

During the extraction period, we encourage all forms of biodiversity promotion and conservation, through appropriate biodiversity management measures (such as Biodiversity Management Plans), well-planned extraction operations that continue to create dynamism in the landscape, while also considering the mating season, as well as through appropriate training programmes for quarries personnel.

All our operating locations are managed in strict compliance with relevant environmental legislation, both locally and internationally.







OPERATIONS IN PROTECTED AREAS	SITE 1	SITE 2	SITE 3	SITE 4	SITE 5
Geographical positioning	southwest	south	east	centre	east
Surface and underground land that can be owned, leased by or managed by the organisation	surface/ property + concession	surface/ concession	surface/ concession	surface/ concession	surface/ concession
Position towards the protected area or the high biodiversity value area outside the protected areas	in protected area	in protected area	in protected area	in protected area	in protected area
Operation type	Quarry	Ballast pit	Quarry	Quarry	Ballast pit
Size of operational site in km <sup>2</sup>	0.17	0.736	0.22	0.06	1.69
Biodiversity value characterised by the attributes of the protected area or the high biodiversity value area for outside the protected area	ROSCI0129	ROSPA 0106	ROSPA0040 ROSCI0012 ROSPA0073	ROSPA0082	ROSPA0071 ROSCI0162
(terrestrial, freshwater or maritime ecosystem)					
Biodiversity value characterised by protected area status  (e.g., IUCN categories for the management of protected areas, Ramsar Convention, national legislation).	national legislation	national legislation	national legislation	national legislation	national legislation









# OUR LONG-TER COMMITMENTT OUR TEAM



#### WORKING ENVIRONMENT

The growth and success of our company cannot be achieved without a strong team. Throughout our activity of over 21 years in Romania we built a fair working environment based on integrity and respect that promotes professional development, talent and safety in the workplace, values that underpin our human resources policy.





994 employees

Employees by contract type and operations 2019

	GENDER	PERMANENT	TEMPORARY	TOTAL
BUCHAREST	M	26	2	28
ADMINISTRATIVE HEADQUARTERS	W	33	2	35
TAȘCA CEMENT PLANT	M	139	14	153
	W	46	12	58
CHIȘCĂDAGA	M	149	16	165
CEMENT PLANT	W	49	7	56
FIENI	M	202	9	211
CEMENT PLANT	W	45	4	49
AGGREGATE	M	83	18	101
DIVISION	W	17	0	17
RMC DIVISION	M	71	12	83
	W	35	3	38

895 PERMANENT EMPLOYEES99 TEMPORARY EMPLOYEES

Employees by working hours and operations

,	5		'	2019
	GENDER	FULL TIME	PART TIME	TOTAL
BUCHAREST	М	28	0	28
ADMINISTRATIVE HEADQUARTERS	W	33	2	35
TOTAL		61	2	63
TAȘCA		153	0	153
CEMENT PLANT	W	58	0	58
TOTAL		211	0	211
CHIȘCĂDAGA	M	165	0	165
CEMENT PLANT	W	56	0	56
TOTAL		221	0	221
FIENI	М	211	0	211
CEMENT PLANT	W	49	0	49
TOTAL		260	0	260
AGGREGATE	M	98	3	101
DIVISION	W	17	0	17
TOTAL		115	3	118
RMC DIVISION	M	82	1	83
	W	38	0	38
TOTAL		120	1	121

**988** FULL-TIME EMPLOYEES **6** PART-TIME EMPLOYEES



#### Staff turnover

#### 2019

	New em	nployees	Employe	es who left
	No.	Rate	No.	Rate
GENDER				
Women	34	3.42	32	3.22
Men	59	5.94	55	5.53
TOTAL	93	9.36	87	8.75
AGE GROUP				
<30	38	3.82	21	2.11
30-50	40	4.02	16	1.61
>50	15	1.51	50	5.03
TOTAL	93	9.36	87	8.75
LOCATION				
Bucharest Headquarters	4	0.4	7	0.7
Tașca	24	2.41	24	2.41
Chișcădaga	23	2.31	18	1.81
Fieni	19	1.91	19	1.91
Aggregates Division	14	1.41	7	0.7
RMC Division	9	0.91	12	1.21
TOTAL	93	9.36	87	8.75

**120** EMPLOYEES IN ADMINISTRATIVE OFFICES (12%)

Within the three divisions, there are several activities carried out by third parties on the company's sites, as follows:

#### CEMENT DIVISION

- operational activities repair and production works, e.g., dedusting filters/electro filters, technological cleaning or surveillance of conveyor belts, blasting raw materials silos, internal handling with heavy machinery, mechanical repairs
- other activities e.g., security services, administrative cleaning, fire protection

Share of services performed with third-party staff: approx. 50-53% between 2017-2019.

#### AGGREGATES DIVISION

- ø drilling-blasting in quarries − 100%
- loading production material from fronts to quarries 100%
- loading aggregates for deliveries ranges from 32-40% between 2017 and 2019

#### RMC DIVISION

- transport (service provider Carpat Concrete Services Pumps)
- o equipment checks
- security services

These activities were carried out in all 21 operating locations of the RMC Division.







#### **HUMAN RIGHTS**

We take responsibility for respecting human rights in relation to our business partners, but especially in our interactions with company employees.

We strictly comply with the national and international legislation in force, as well as the principles described by internationally recognised standards, such as: the Universal Declaration of Human Rights, the eight fundamental labour standards of the International Labour Organisation (ILO), the Organisation for Economic Cooperation and Development (OECD) Guidelines for Multinational Enterprises, the United Nations (UN) Guiding Principles on Business and Human Rights.

IN **2019, 15** EMPLOYEES COMPLETED COURSES REGARDING HUMAN RIGHTS.

The governing principles, HeidelbergCement's position on human rights and the Code of Conduct on the principles of corporate social responsibility, describe our commitments in this direction.

We are committed to ensuring all necessary resources for the proper implementation and maintenance of the social responsibility management system, to comply with all the requirements of SA 80004 Standard and to promote the principles of social responsibility among employees, suppliers and subcontractors.

### DIVERSITY, EQUAL OPPORTUNITIES, NON-DISCRIMINATION

Employee diversity and equal opportunities are key elements that contribute to increasing the company's performance, boost creativity and innovation and improve the productivity of the entire team.

All employees enjoy equal opportunities at work and the right to work is not restricted in any way to any employee. All relationships within the team are based on dignity and mutual respect, and any form of direct or indirect discrimination based on age, gender, nationality, religion, physical or mental disabilities, ethnicity, political option, sexual orientation or any other personal characteristics deemed disadvantageous under the law is strictly prohibited.

In addition, in 2018, we signed the **Diversity Charter**, a set of general principles that we voluntarily undertook in order to promote diversity and inclusion in the workplace.

IN **2019**, THERE WERE NO REGISTERED INCIDENTS OF DISCRIMINATION OR HUMAN RIGHTS VIOLATIONS.



#### **HEIDELBERG**CEMENT

Employees by gender, age and position within company

2019

Employees	with	disabilities
		2019

	WHITE COLLAR	BLUE COLLAR
MEN	1	1
WOMEN	0	0

	AGE / CATEGORY	SENIOR MANAGEMENT	MIDDLE MANAGEMENT	WHITE COLLAR	BLUE COLLAR	TOTAL
MEN	<30	0	1	23	40	64
	30-50	12	29	103	210	354
	>50	6	14	89	214	323
	TOTAL	18	44	215	464	741
WOMEN	<30	0	0	9	9	18
	30-50	2	2	82	37	123
	>50	0	4	63	45	112
	TOTAL	2	6	154	91	253

AVERAGE AGE IN THE COMPANY IN 2019 - 47.91 IN 2018 - 47.7



## PROFESSIONAL DEVELOPMENT AND PERFORMANCE EVALUATION

The training of our employees is reflected in the annual performance of the company. That is why we are constantly developing training and education programmes for them, aiming to help them acquire and increase their skills, in close connection with the challenges of the work they perform.

The annual training plan is based on one hand, on the training and development needs identified as a result of the annual performance evaluation and, on the other hand, on the needs for continuous improvement of skills related to the equipment handling, installation and other industry-specific systems. The development and professional training of employees is the responsibility of the Department of training and personal development.

Training programmes focus on the development of three categories of skills:

#### PERSONAL SKILLS AND COMPETENCES

#### **EXAMPLES:**

- english language skills
- sales and negotiation skills
- customer communication skills
- presentation skills
- time management etc.

#### MANAGEMENT SKILLS

#### EXAMPLES:

- decision-making
- problem-solving
- developing the team
- change management
- project management

#### PROFESSIONAL COMPETENCES AND TECHNICAL SKILLS

#### **EXAMPLES:**

- equipment maintenance in cement plants, hydraulics, pneumatics, automation
- specific chemical determinations in the laboratory, laboratory analyses for alternative fuels, etc.

At the same time, the planning and decision-making process regarding vocational training programs takes into account various aspects, such as legislative requirements related to the certification or periodic authorisation required for certain jobs (in cement plants or working stations), qualifications specific to each activity, first aid courses or training programs that aim to refresh or update knowledge in various areas (H&S, GDPR, etc.).

Emphasis is placed on courses regarding compliance with applicable legislation and regulations, which are a

fundamental requirement of the HeidelbergCement Group. Therefore, we regularly run these courses for the relevant categories of employees.

In addition to the trainings carried out on various topics, HeidelbergCement also runs development programmes that span several months and give participants the opportunity to develop gradually, building their skills step by step through practice, fixation, transfer into practice, improvement and permanent feedback.

#### **HEIDELBERG**CEMENT

One such example is the regular organisation of the **Management Academy**, which aims to strengthen and develop skills in basic areas such as communication and influence, team management, feedback, development stimulation, motivation, problem management, decision-making, but at the same time each edition proposes new topics, in line with the evolution of business and the market, such as the development of entrepreneurial thinking or recruitment and selection skills, so necessary to a manager.

Courses can be provided by both external and internal partners and can be conducted both face-to-face and online via a platform to which employees have access.

The training and development activity aims to support the operational activity by developing and maintaining up to date, both the professional knowledge of our colleagues, as well as their professional and personal skills in close correlation with the current challenges of each role, but also maintaining the overall picture, reporting to a common framework and business objectives.

The evaluation of the quality of the training and satisfaction of the participants in the training programs is carried out after each course session, the aspects evaluated considering both the quality of the content and the course support, as well as the training and availability of the lecturer/trainer.

A set of KPIs (key performance indicators) for this activity is regularly monitored to track the degree of achievement of the annual training targets and implement additional actions and measures where appropriate.

Average number of training hours per year per employee, by category



AVERAGE TRAINING HOURS IN 2019 MEN: 50 H WOMEN: 65 H



#### START PENTRU O CARIERĂ BETON

"START FOR A SOLID CAREER"

Launched for the first time in March 2019, at Deva, the "Start pentru o carieră BETON" project developed alongside Leaders Foundation, aims to offer two days of intensive non-formal education courses for 25 young people from each location of HeidelbergCement Romania's plants and neighbouring communities, eager to aquire communication and teamwork skills. The courses held by the specialists of the Leaders Foundation took place at the HeidelbergCement plants in Chişcădaga, Taşca and Fieni and gave participants the opportunity to interact with a potential employer and to have access in the selection process for the 4th edition of the HeidelbergCement Apprenticeship School.

#### HEIDELBERGCEMENT ROMANIA APPRENTICESHIP PROGRAMME

We want to grow and develop a sustainable business, which is why we need fresh forces to achieve this goal. Therefore, an important component of developing internal skills within HeidelbergCement and ensuring the continuity of the activity in cement plants is the apprenticeship program. Organised regularly since 2015, for positions such as maintenance and repair electrician or mechanical locksmith for universal maintenance and repair, or for industry-specific positions such as flow operator or control room operator for cement plants, the apprenticeship programme prepares future specialists in these areas.

The programme lasts 24 months and entails employment of participants in HeidelbergCement plants based on an apprenticeship contract. At the end of the programme, participants take a graduation exam, which results in a certificate of professional qualification that is recognised at national and European level.





#### PERFORMANCE EVALUATION

The leadership principles of the HeidelbergCement Group stipulate that development through evaluation and feedback is one of the fundamental ways to ensure the company's success. The employee evaluation system is set out in the Collective Labour Agreement.

Performance evaluation is carried out for all company personnel, irrespective of their position.

There are 4 evaluation groups in the system:

- management personnel, functional and production departments, as well as all employees in the RMC Division
- TESA personnel
- team/shift leaders
- workers

Positions in the first group are recorded in a centralised database called HR Globe – a Group-level human resources services portal that ensures automatic data processing for the following human resources processes:

- performance and potential evaluation
- development dialogue
- setting and evaluating personal objectives

The evaluation of employees through the HR Globe system is carried out on 3 coordinates, considered of equal importance:

- evaluation of objectives (level of achievement of personal objectives set out in the Performance Agreement)
- evaluation of daily activity (results obtained)
- evaluation of competences (demonstrated behaviours)

For the other 3 personnel groups, the evaluation is based on the performance criteria identified for each group and personal objectives, according to the Performance Evaluation form.

The following components are considered:

- professional skills
- commitment to the company's policies and regulations, environmental protection and occupational health and safety rules
- attitude towards work and behaviour in accordance with the company's values.

In addition, in performance and potential evaluation meetings, each employee agrees on their personal development goals with their supervisor.

Based on the results of the annual performance evaluation, as well as the conclusions of the development dialogue, development needs are identified and subsequently included in the Annual Training Plan.

There is also a succession plan within the company, identifying employees who can take over managerial or specialists key positions. To develop the professional and personal skills necessary to occupy such a function, specific training and development programmes are implemented for those employees.

Performance evaluation and career development plan

					2019	
	SENIOR MANAGEMENT	MIDDLE	WHITE COLLAR	BLUE COLLAR	тотаг	
MEN	18	44	215	464	741	
	100%	100%	100%	100%	100%	
WOMEN	2	6	154	91	253	
	100%	100%	100%	100%	100%	

#### **EMPLOYEE BENEFITS**

Our desire to develop long-lasting relationships is also reflected by the decisions we make when it comes to our employees. We want our colleagues to stay with us for a long time, and that is why, in addition to the professional and personal development programmes that we provide, we also offer a series of benefits that motivate them and contribute to their increased performance.

The benefits we offer our employees aim to contribute to an increased retention rate, and are regulated by the provisions included in the Collective Labour Agreement:

- 26 days of annual leave
   (vs. 20 days as stated by the Labour Code)
- meal vouchers
- paid days off in the case of special family events
- aid paid by the company in the event of special family events
- seniority bonuses
- retirement bonuses
- private health insurance
- expenses settlement for holiday and/or treatment services
- gifts and bonuses for the minor children of employees (June 1st, Christmas)
- gift for female employees on Women's Day
- gift for all employees on HeidelbergCement Romania Day

The company also offers employees the possibility to access various professional development opportunities, both in line with the recruitment and selection policy for vacancies or new positions, that gives priority to the internal recruitment process (employees whose professional profile meets the requirements of the vacancy) as well as by implementing succession plans for certain categories of key positions.

At the same time, competitions are organised annually to boost professional performance and strengthen the team, with prizes consisting of financial and non-financial bonuses:

- ▼ Trades and H&S competition (conducted at company level and later at CIROM level – Employers in the cement and other building materials industry in Romania), a
- Innovation competition implemented annually since 2013;
- **▼ Football championship** the first edition took place in 2017.

#### HEIDELBERGCEMENT "SOLID TEAMS MINI FOOTBALL CHAMPIONSHIP" – 2019 EDITION

Reaching its third edition in 2019, the mini-football competition brought together 72 players from across the entire HeidelbergCement organisation, between 10<sup>th</sup> and 13<sup>th</sup> of October. It was a successful event that was appreciated by all participants. Six teams were registered at the start: "Chindia", "FC Motors" and "Outsiders" in Group A, "Cement", "Olympus" and "Veterans" in Group B. The competition named its winners in the last match of Saturday, "Cement" defeating the "Chindia" team in the grand final and becoming the new champion of the internal mini-football competition. The event ended with the awarding of diplomas, medals and the trophy of the competition by Mr. Florian Aldea, General Manager of the company, as well as the awarding of special diplomas from the organisers, in the applause of the participants and supporters present in the stands.



#### Benefits granted by contract type

	F	ull-Time	P	art-Time	Temp	2019 porary
	< 1 year	> 1 year	< 1 year	> 1 year	< 1 year	> 1 year
Meal vouchers	~	~	~	✓	~	~
Expense settlement for tourist and/or treatment services		~		~		~
Transport from/to work	~	<b>✓</b>	~	✓	~	~
Aid paid by the company in the event of special family events (wedding, death etc.)	<b>~</b>	~	~	~	~	~
Compensation wages		✔ (over 3 years)		✓ (over 3 years)		
Seniority bonuses (granted to employees of over 25 years in the company)		~		~		
Retirement bonuses		<b>✓</b>		✓		
Private health insurance		~		<b>✓</b>		~
Gifts and bonuses for the minor children of employees (June 1st, Christmas)	<b>~</b>	<b>✓</b>	~	~	~	~
Gifts on Women's Day	<b>~</b>	~	~	<b>✓</b>	~	<b>~</b>
Gifts on Company Day	~	~	~	~	~	~

#### Parental Leave

		2019
	Men	Women
Number of days (total)	0	837
No. of employees who were entitled to parental leave	0	5
No. of employees who took parental leave	0	5
No. of employees who returned to work at the end of parental leave	0	2
No. of employees who returned to work after parental leave and were still employed 12 months later	0	2
Return rate	0	100%
Retention	0	100%

# COLLECTIVE BARGAINING AGREEMENT AND EMPLOYEE REPRESENTATION

All employees benefit from the provisions of the Collective Bargaining Agreement. It covers matters such as the rights and obligations of employees and the employer, and includes, among others, matters relating to the notice period, the provisions for consultation and negotiation.

At the same time, the Collective Bargaining Agreement also stipulates the minimum number of weeks of notice sent to employees and their representatives before the implementation of significant operational changes that could substantially affect them, which at the company level is three weeks, and mentions that the employer offers professional programmes agreed with the representative union in the case of collective redundancies.





#### OCCUPATIONAL HEALTH AND SAFETY

Occupational health and safety is one of the company's priorities, with strong commitments made in this direction. We take all necessary measures to ensure a safe working environment for employees and to minimise the risk of work related accidents, injuries or illness.

At HeidelbergCement Romania level, the direct management is responsible for monitoring compliance with the legislative framework and the rules and guidelines laid down by the Group's H&S policy. All of the company's operating locations have appointed at least one H&S consultant locally.

The Occupational Health and Safety (H&S) Policy is adopted at Group level. The main purpose of this policy is to develop a solid culture of Occupational Health and Safety and stipulates the company's obligation to:

- comply with all national rules, legislation in force and occupational health and safety guidelines
- manage H&S using appropriate H&S management systems
- report and analyse H&S data on a regular basis
- continuously improve the H&S performance by conducting periodic assessment of occupational accidents and illness risks and development of appropriate prevention and protection plans
- provide instructions and guidance to enable employees to carry out their activity safely.

THE COMPANY DID NOT REGISTER ANY WORK-RELATED ACCIDENTS IN 2019.

There are Occupational Health and Safety Committees (OH&SC) within the company consisting of:

- employer representatives with H&S responsibilities;
- employee representatives with specific responsibilities in the field of H&S;
- occupational physician.

The number of employee representatives is equal to the number of the employer representatives.

Employee representatives with specific H&S responsibilities are chosen by and from the employees for a period of 2 years. The members of the Occupational Health and Safety Committee are nominated through a written decision of its chairman and the componence of the Committee is communicated to all employees. The role of the H&S Committee is to plan, participate in and carry out actions aimed at improving occupational health and safety at the level of the unit and to monitor their implementation.

In addition, the Collective Labour Agreement includes a section on occupational health and safety. The contract stipulates the obligation to consult the trade union when drawing up the Prevention and Protection Plan. At the same time, the company's internal rules, drawn up in consultation with the union, cover issues related to occupational health and safety.

We take all necessary measures to protect the health and safety of all employees and workers that conduct different activities at our locations, by regularly assessing and reviewing work-related injury or illness risks.

However, a work-related accident was recorded in 2019, at subcontractors level, resulting in the temporary incapacity for a period of 11 days and a work-related accident resulting in the death of the worker.

#### WATER

#### WASH PLEDGE - ACCESS TO SAFE WATER, SANITATION AND HYGIENE AT THE WORKPLACE

In 2018, we committed, at Group level, to ensure that all our employees have access to drinking water, sanitation, and hygiene at the workplace. Thus, in 2019, we went through an intensive process of self-assessment and development of action and intervention plans in areas where there is a need for improvement.





# OUR LONG-TERM COMMITMENT TO THE LOCAL COMMUNITIES



#### **OUR SUPPLIERS**

The impact of our activity has effects not only at company level, but also indirectly, along the entire supply chain. That is why we strive to pass on to our suppliers the best practices in sustainable development.

We want long-term relationships with our suppliers, based on accountability and transparency, so that together we can have a real positive impact on the entire Romanian society. The expectations we have when it comes to our supply chain are described in detail in the Supplier Code of Conduct, which includes elements inspired by the SA 8000 (Social Responsibility), ISO 14001 (International Standard for Environmental Management) standards and the principles stipulated by the International Labour Organisation. At local level, the responsibility for the purchasings made within the company lies with the Purchasing Department, which

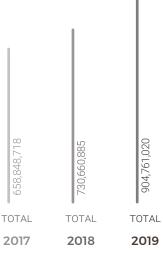
coordinates the bidding process, negotiating, selecting and contracting suppliers.

If a supplier fails to comply with the provisions of the Code of Conduct or does not correct the identified violations, this may lead to the termination of contractual relationships. In 2019, there were no such cases registered.

In 2019, the total amount of expenditure on suppliers amounted to over 900 million lei. Of the total expenditures, 89.2% were directed to local suppliers.

	2017	2018	2019
Local suppliers	1,753	1,700	1,765
Other suppliers	145	148	161
TOTAL	1,898	1,848	1,926

	2017	2018	2019
Local suppliers' expenses	582,072,399	647,181,225	807,049,843
Other suppliers' expenses	76,776,319	83,479,660	97,711,177
TOTAL (lei)	658,848,718	730,660,885	904,761,020



Suppliers' expenses (lei)

#### 91.6% OF HEIDELBERGCEMENT ROMANIA'S SUPPLIERS ARE LOCAL.

We want suppliers to find a role model in us, and so we are taking steps to support them in aligning their processes with our social and environmental requirements. The supplier evaluation process is described by the Internal Evaluation, Selection, Monitoring and Reassessment Procedure. In addition to issues such as price, quality of products/services and delivery time, the criteria for evaluating and selecting suppliers include documents issued as a result of the evaluation, compliance of products/services (EC certificates, EC markings, performance declarations, quality certificates, guarantee certificates, safety data sheets,

permits, analysis/test reports, approvals, certifications - including for service provider staff), management systems applied by suppliers (quality, environment, H&S), supplier H&S, quality and environmental performance.

The supplier quality and H&S management systems evaluation and monitoring is carried out by evaluation questionnaires submitted to them for completion by the purchasing departments, at the request of the management systems department. Evaluation and monitoring are performed annually and in the event of the emergence of new suppliers.

	2017	2018	2019
Number of suppliers assessed from an environmental impact perspective	- (*)	251	253
No suppliers identified as having a potential negative impact on the environment	-	0	0
No. of suppliers with whom plans have been established to improve environmental performance	-	0	0
Percentage of suppliers with which contractual relations have been interrupted	-	0%	0%

<sup>\*</sup>Performance evaluation for suppliers operating on company's sites is carried out starting 2018.



## COMMUNITY INVESTMENTS

In addition to the activities we carry out and the contribution we make to the Romanian economy, we want our presence in Romania to bring a plus for the communities that host our activity.

Thus, in addition to the openness and dialogue we constantly have with representatives of local communities, we took the responsibility to contribute to the development of the areas in which we are present, trying together with our partners in the non-governmental sector to address the main problems and needs identified in the community.

Thus, community investment and the projects we implement are based on three priority areas, as described by the HeidelbergCement Corporate Citizenship Policy:

#### **ENVIRONMENTAL PROTECTION**

Our activity entails the use of natural resources and quarry exploitation has an environmental impact. That is why we focus on reducing the impact of exploitation, production and distribution, and together with our partners we strive to conserve and protect the environment, with an emphasis on actions regarding climate and biodiversity. We invest in specific sustainable land management projects in the vicinity of our operating locations, which contribute to positive environmental changes and increase the well-being and awarness of local communities. We support organisations and projects that improve people's knowledge of ecology and strengthen citizens' awareness of nature diversity at our operating locations.

## CONSTRUCTION, ARCHITECTURE, INFRASTRUCTURE

Construction materials and services contribute to the well-being of society and to the improvement of citizens' quality of life. When we are asked for help, we engage in buildings and infrastructure construction benefitting the society, providing our partners with products, expertise, time, and financial support. We also support architectural initiatives that incorporate innovative elements and encourage dialogue in the construction industry.



IN 2019 THE TOTAL VALUE OF COMMUNITY INVESTMENT WAS 3,575,689 LEI. THE AMOUNT WAS USED FOR OVER 100 PROJECTS ALONGSIDE OVER 40 COMMUNITY PARTNERS.

#### EDUCATION AND DEVELOPMENT OF LOCAL COMMUNITIES

Sustainable development is based on creativity and innovation, and all this is not possible without quality education. That is why we are involved in partnerships and educational projects that help improve young people's access to professional development programmes. We also support cultural initiatives that benefit the public, but also programmes with the greatest positive impact in local communities.

THE TOTAL VALUE OF COMMUNITY INVESTMENTS WAS 11,432,642 LEI, OUT OF WHICH 3,575,689 LEI WERE ALLOCATED TO COMMUNITY PROJECTS THROUGH SPONSORSHIPS, AND 7,856,953 LEI REPRESENTED LOCAL TAXES.

We support projects, organisations, and initiatives:

- close to our operating locations, if they fall within one of the areas of interest defined by our policy;
- that are consistent with HeidelbergCement's Code of Professional Conduct and other standards on compliance, Management Principles and Sustainable Development Strategy;
- that create long-term benefits and value for the society and are visible within community;
- that comply with legal regulations;
- that are oriented towards activities with long-term impact.



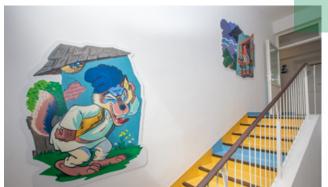


# REOPENING OF THE PAEDIATRIC WARD OF PUCIOASA CITY HOSPITAL

More than 6,000 children from Pucioasa, Fieni and neighbouring villages have benefitted starting September 2019 from a new paediatric ward within the Pucioasa City Hospital, following a large investment from HeidelbergCement which began in the spring of the same year. With the Pucioasa City Hospital serving a population of 60,000 people, both in Pucioasa and Fieni and in the neighbouring villages, more than 6,000 being children, we decided to get involved in the reopening of the pediatric ward, in order to help improve the access of the population in the area to medical services.

The total value of the investment amounted to 242,923 lei and covered repair works, furnishing and repartitioning throughout the location – hospital rooms, doctor's offices, hallways, locker rooms, baby feeding rooms - as well as the complete replacement of electrical, thermal and sanitary installations, the replacement of interior carpentry, floors, tiles or antibacterial linoleum, and the total restoration of sanitary facilities.









# SUPPORTING THE KAYAK-CANOE SECTION OF THE "CETATE" SPORTS HIGH SCHOOL DEVA

Sport is an extremely important element in the culture of the communities in which we operate, especially for young people. In 2019, we continued to encourage their performance, contributing with more than 38,000 lei for equipment purchasing. This made possible the safe and efficient water training of the students at the Nautical Base in Şoimuş.













#### **DENTAL LIFE SOCIAL**

In 2019, we supported the Volunteer for Life Association with 30,000 lei, to cover part of the costs of setting up a dental clinic within the orphanage in Piatra Neamt, at the Alexandru Rosca School Center for Inclusive Education.

The "DENTAL LIFE SOCIAL" clinic will provide dental services to children with autism and locomotor disabilities, but also to children in the social protection system or who come from families with a precarious financial situation.

### SUSTAINABILITY EMBASSY IN ROMANIA

Our belief is that sustainable development cannot be achieved without collaboration, constant dialogue and strong partnerships between the private sector, the public sector and civil society representatives. That is why we joined the efforts of the Sustainability Embassy in Romania, an organisation that aims to encourage, inspire and motivate companies to develop the sustainability investment area in Romania, but also to offer more responsible products or services – including stimulating demand for sustainable development from end consumers.

The project promotes sustainability and development of skills, programs and partnerships to align with the **2030 Agenda** and achieve the **17 Sustainable Development Goals** launched by the United Nations in 2015.



## SUPPORTING ACS VIITORUL SOIMUS SPORTS CLUB

In 2019, we continued to support the activity of the ACS VIITORUL ŞOIMUŞ sports club and the four junior teams playing in the Hunedoara County Football Association championship. Their participation in the championship tour involved travel, the purchase of supplies and sports equipment.





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102-44 Key topics and concerns raised	64-66
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102-45 Entities included in the consolidated financial statements	7
102-46 Define report content and topic Boundaries	60-63
102-47 List of material topics	60
102-48 Restatements of information	12
102-49 Changes in reporting	There were no changes.

#### **GRI 102**

General disclosures 2016



	102-50 Reporting period		7
	102-51 Date of most recent report	12 mercula on the control of the con	HeidelbergCement Romania Sustainability Report 2016
	102-52 Reporting cycle	12.0	Annual
GRI 102 General disclosures 2016	102-53 Contact point for questions regarding the report		7
	102-54 Claims of reporting in accordance with the GRI standards	12 scorosa CO	7
	102-55 GRI content index		116-128
	102-56 External assurance		The report was not externally assessed
MATERIAL	TOPICS		
ENVIRONMEN <sup>®</sup>	Г		
ENERGY			
GRI 103	103-1 Explanation of the material topic and its Boundary		62
Management approach	103-2 Managerial approach and its components		53, 70, 77
2016	103-3 Evaluation of the management approach		77
GRI 302	302-1 Energy consumption within the organisation	7 WINDOWS AND STATE OF THE PROPERTY OF THE PRO	77
nergy	302-3 Energy intensity		77
2016	302-4 Reduction of energy consumption	7.2 7.3 8.4 12.2 13.1	77
WATER AND EFF	LUENTS		
GRI 103	103-1 Explanation of the material topic and its Boundary		62
Management			53, 55, 70, 83
Management approach	103-2 Managerial approach and its components		33, 33, 73, 33

GRI 303 Water and	303-1 Interactions with water as a shared resource	6.3 6.4 6.A 12.4	83	
effluents 2018	303-3 Water withdrawal 303-5 Water consumption	6 man meno and understoon  6.4	83-84	
BIODIVERSITY		0.4		
GRI 103	103-1 Explanation of the material topic and its Boundary		62	
Management approach	103-2 Managerial approach and its components		55, 86	
2016	103-3 Evaluation of the management approach		58, 87	
GRI 304 Biodiversity 2016	304-1 Operational sites owned, leased, managed in, or adjacent to, protected areas and areas of high biodiversity value outside protected areas	6.6 14.2 15.1 15.5	87	
EMISSIONS				
GRI 103	103-1 Explanation of the material topic and its Boundary		62	
Management approach	103-2 Managerial approach and its components		55, 70-71, 80-81	
2016	103-3 Evaluation of the management approach		26, 58, 82	
	305-1 Direct (Scope 1) GHG emissions	3 AND MILL SING 12 REPORTED THE PROPERTY OF TH	81	
GRI 305 Emissions 2016	305-2 Energy indirect (Scope 2) GHG emissions	3.9 12.4 13 *** 15 *** 13.1 14.3 15.2	81	
	305-4 GHG emissions intensity	13 constitution 14 total accordance 15 total on Land	81	
	305-5 Reduction of GHG emissions	13.1 14.3 15.2	82	



GRI 305 Emissions 2016	305-7 Nitrogen oxides $(NO_x)$ , sulphur oxides $(SO_x)$ , and other significant air emissions	3 NO MELLON 12 STOCK 14 III NO 15 II NO	80, 82
EFFLUENTS AND	WASTE		
GRI 103	103-1 Explanation of the material topic and its Boundary		62
Management approach	103-2 Managerial approach and its components		54, 83
2016	103-3 Evaluation of the management approach		59, 83
GRI 306 Effluents and	306-1 Water discharge by quality and destination	3 MONTH AND	83
waste 2016	306-2 Waste by type and disposal method	3 minimum 6 minimum 12	74-76
PRODUCTS AND	SERVICES		
GRI 103	103-1 Explanation of the material topic and its Boundary		62
Management approach	103-2 Managerial approach and its components		40, 53
2016	103-3 Evaluation of the management approach		40-42, 56
ENVIRONMENTAL	COMPLIANCE		
GRI 103	103-1 Explanation of the material topic and its Boundary		62
Management approach	103-2 Managerial approach and its components		25-26
2016	103-3 Evaluation of the management approach		26
GRI 307 Environmental compliance 2016	307-1 Non-compliance with environmental laws and regulations	16 mor more to make the more than the	26

SUPPLIER ENVIR	ONMENTAL ASSESSMENT			
GRI 103	103-1 Explanation of the material topic and its Boundary		62	
Management approach	103-2 Managerial approach and its components		108-109	
2016	103-3 Evaluation of the management approach		17, 109	
GRI 308				
Supplier Environmental Assessment 2016	308-1 New suppliers that were screened using environmental criteria		109	
ECONOMIC TO	PICS			
ECONOMIC PERF	ORMANCE			
GRI 103	103-1 Explanation of the material topic and its Boundary		62	
Management approach	103-2 Managerial approach and its components		53	
2016	103-3 Evaluation of the management approach		56	
<b>GRI 201</b> Economic performance 2016	201-1 Directly economic value generated and distributed	8 mont out on the second course of the second cours	19	The information presented is not as detaile as required by the standard due to the fact that it represents confidential information and its disclosure could generate a competitive disadvantage
	201-2 Financial implications and other risks and opportunities due to climate change	9.1 9.4 9.5	34-36, 39, 78-79	



MARKET PRESENC	E			
GRI 103	103-1 Explanation of the material topic and its Boundary		62	
Management approach	103-2 Managerial approach and its components		53	
2016	103-3 Evaluation of the management approach		21	
GRI 202 Market presence 2016	202-2 Proportion of senior management hired from the local community	8 more on an	21	
INDIRECT ECONOM	IIC IMPACT			
GRI 103	103-1 Explanation of the material topic and its Boundary		62	
Management approach	103-2 Managerial approach and its components		54, 110-111	
2016	103-3 Evaluation of the management approach		17, 59, 111	
GRI 203	203-1 Infrastructure investments and services supported	5 tool 9 mean market   11 mean market   1 mean	111-112, 114	
impact 2016	203-2 Significant indirect economic impacts	1.2 1.4 3.8 8.2 8.3 8.5	111, 113-115	
PURCHASING PRAC	CTICES			
GRI 103	103-1 Explanation of the material topic and its Boundary		62	
Management approach	103-2 Managerial approach and its components		108	
2016	103-3 Evaluation of the management approach		17, 108-109	
GRI 204 Procurement practices 2016	204-1 Proportion of spending on local suppliers	8 HERN WAR AND	108	

OCAL COMMUNIT	TIES		
GRI 103	103-1 Explanation of the material topic and its Boundary		62
Management approach	103-2 Managerial approach and its components		38, 54, 66, 111
2016	103-3 Evaluation of the management approach		59
GRI 413 Local communities 2016	413-1 Operations with local community engagement, impact assessments, and development programmes		71, 80-81, 99
ANTI-CORRUPTION	1		
GRI 103	103-1 Explanation of the material topic and its Boundary		62
Management approach	103-2 Managerial approach and its components		22, 53
2016	103-3 Evaluation of the management approach		22-23, 59
GRI 205	205-2 Communication and training on anti- corruption policies and procedures	16 PORE METERS SECTION	22
Anti-corruption 2016	205-3 Confirmed incidents of corruption and actions taken	16.5	23
ANTI-COMPETITIV	E BEHAVIOUR		
GRI 103	103-1 Explanation of the material topic and its Boundary		62
Management approach	103-2 Managerial approach and its components		24, 53
2016	103-3 Evaluation of the management approach		24-25
GRI 206 Anti-competitive behaviour 2016	206-1 Legal actions for anti-competitive behaviour, anti-trust, and monopoly practices	16 mentions services	24



SOCIO-ECONOMIC	COMPLIANCE			
GRI 103	103-1 Explanation of the material topic and its Boundary		62	
Management approach	103-2 Managerial approach and its components		25, 53	
2016	103-3 Evaluation of the management approach		25, 59	
<b>GRI 419</b>		16 MADE BATTLE		
Socio-economic compliance 2016	419-1 Non-compliance with laws and regulations in the social and economic area	16.3	25	
CUSTOMER HEALT	H AND SAFETY			
GRI 103	103-1 Explanation of the material topic and its Boundary		62	
Management approach	103-2 Managerial approach and its components		40-42	
2016	103-3 Evaluation of the management approach		40-42	
<b>GRI 416</b>	416-2 Incidents of non-compliance concerning	16 POAC ASTREE		
Customer health and safety 2016	the health and safety impacts of products and services	16.3	There were no incidents.	
MARKETING AND L	LABELLING			
GRI 103	103-1 Explanation of the material topic and its Boundary		62	
Management approach	103-2 Managerial approach and its components		43	
2016	103-3 Evaluation of the management approach		43	
GRI 417	417-1 Requirements for product and service information and labelling	12 ####################################	43	
Marketing and labelling 2016	417-2 Incidents of non-compliance concerning product and service information and labelling	16 PARIS MERICA MEDITATION	There were no	
_3.0	417-3 Incidents of non-compliance with marketing communications	16.3	incidents.	

EMPLOYMENT				
GRI 103	103-1 Explanation of the material topic and its Boundary		62	
Management approach	103-2 Managerial approach and its components		53, 90, 94-95, 101	
2016	103-3 Evaluation of the management approach		59, 93, 102	
	401-1 New employee hires and employee turnover	5 man. 10 man.	93	
GRI 401 Employment 2016	401-2 Benefits provided to full-time employees that are not provided to temporary or part-time employees	3 manufacture 5 manufacture 6	102	
	401-3 Parental leave	5.1 5.4 8.5	102	
LABOUR - MANA	AGEMENT RELATIONS			
GRI 103	103-1 Explanation of the material topic and its Boundary		63	
Management approach	103-2 Managerial approach and its components		103	
2016	103-3 Evaluation of the management approach		103	
GRI 402 Labour – management relations 2016	402-1 Minimum notice periods regarding operational changes	8 Hills was and  S. 8.8	103	
OCCUPATIONAL	HEALTH AND SAFETY			
GRI 103	103-1 Explanation of the material topic and its Boundary		63	
Management approach	103-2 Managerial approach and its components		30-31, 54, 104	
2016	103-3 Evaluation of the management approach		57, 104	

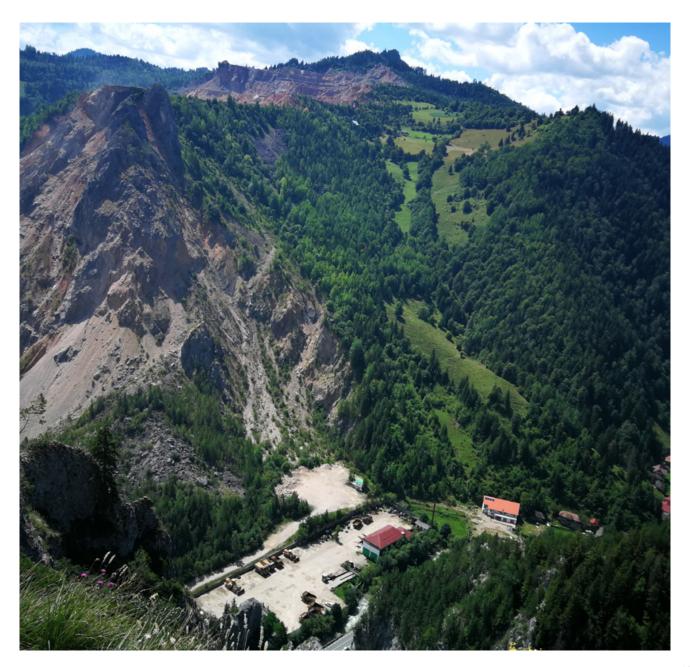


	403-1 Occupational health and safety			
	management system	8 SECOND HORSE AND	30, 104	
	403-2 Hazard identification, risk assessment, and incident investigation	8.8	30	
	403-3 Occupational health services	0.0	104	
	403-4 Worker participation, consultation, and communication on occupational health and safety	8 ************************************	104	
<b>GRI 403</b> Occupational health and safety 2018	403-5 Worker training on occupational health and safety	8 NUMBER AND ADDRESS OF THE PARTY AND ADDRESS	30	
	403-6 Promotion of worker health	3.3 3.5 3.7 3.8	101	
	403-7 Prevention and mitigation of occupational health and safety impacts directly linked by business relationships	8 interest and int	30-31, 40	
	403-9 Work-related injuries	3 see with clark	16, 104-105	
TRAINING AND ED	UCATION			
GRI 103	103-1 Explanation of the material topic and its Boundary		63	
Management approach 2016	103-2 Managerial approach and its components		49, 97-98, 100	
	103-3 Evaluation of the management approach		98, 100	
GRI 404 Training and education 2016	404-1 Average hours of training per year per employee	4.3 4.4 4.5 5.1 8.2 8.5 10.3	16, 98	

GRI 404	404-2 Programmes for upgrading employee skills and transition assistance programs	8 HEROEL SHOPE 8 2	97-98	
Training and education 2016	404-3 Percentage of employees receiving regular performance and career development reviews	5.1 8.5 10.3	100	
DIVERSITY AND EQ	UAL OPPORTUNITY			
GRI 103	103-1 Explanation of the material topic and its Boundary		63	
Management approach 2016	103-2 Managerial approach and its components		53, 95	
	103-3 Evaluation of the management approach		16, 59, 90, 95	
GRI 405		S 1000 8 1000 1000 MB		
Diversity and equal opportunity 2016	405-1 Diversity of governance bodies and employees	<b>© 1 1 1 1 1 1 1 1 1 1</b>	16, 21, 90	
SUPPLIER SOCIAL	ASSESSMENT			
GRI 103	103-1 Explanation of the material topic and its Boundary		63	
Management approach 2016	103-2 Managerial approach and its components		53, 108	
	103-3 Evaluation of the management approach		108	
GRI 414		5 sensor 8 sensor parts 16 real sensor		
Supplier social assessment 2016	414-2 Negative social impact in the supply chain and actions taken	5.2     8.8     16.1	108	
FREEDOM OF ASSO	CIATION AND COLLECTIVE BARGAINING			
GRI 103	103-1 Explanation of the material topic and its Boundary		63	
Management approach 2016	103-2 Managerial approach and its components		103	
	103-3 Evaluation of the management approach		103	



GRI 407 Freedom of association and collective bargaining 2016	407-1 Operations and suppliers in which the right to freedom of association and collective bargaining may be at risk	8 HERE STATE AND	103, 108		
SUPPLIER HUMAN RIGHTS ASSESSMENT					
GRI 103	103-1 Explanation of the material topic and its Boundary		63		
Management approach 2016	103-2 Managerial approach and its components		94		
	103-3 Evaluation of the management approach		94-95		
GRI 412 Supplier human rights assessment 2016	412-2 Employee training on human rights policies or procedures	5 the state of the	94		



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